



DHL Group CSR Ambitions – EcoVadis Program

"Our mission at DHL Group: join forces to develop a resilient and sustainable supplier base. EcoVadis: mandatory assessment of sustainability performance"

- Anna Spinelli, Chief Procurement Officer DHL Group

You are an important supplier for us. That's why DHL Group has selected you to participate in an assessment on the EcoVadis platform.

DHL Group is the world's leading logistics company. We recognize the responsibility we have to our customers, shareholders, employees, and the communities in which we operate. Therefore, we have given ourselves a set of strict ethical standards to guide our business relationships.

We expect all our suppliers, i.e. all companies that do business with DHL Group company or division, to adhere to the same ethical standards and disclose their compliance as part of an EcoVadis assessment.

Our mission, *Excellence. Simply delivered*, is achieved through the four bottom lines: Employer of Choice, Provider of Choice, Investment of Choice and Green Logistics of Choice. Together with you we want to behave responsibly and provide sustainable solutions. Join us and let us work together on our purpose: *connecting people, improving lives*. You can find the key elements of DHL Strategy 2030 in the picture below:



Why EcoVadis

EcoVadis offers one of the most reliable sustainability ratings for companies globally and is a recognized partner and market leader for this. The EcoVadis solution provides a simple process based on international CSR standards and incorporates feedback from sustainability experts.

The EcoVadis platform is used across a wide range of industries, quickly becoming the preferred choice for monitoring supplier CSR performance. The collaborative solution allows the supplier to minimize the workload associated with CSR reporting by giving the ability to share the results with multiple customers.



[Download a CSR scorecard example here](#)

What are the benefits of an EcoVadis assessment and rating?



Meet DHL Group's expectations, efficiently and securely: the EcoVadis sustainability assessment is customized to your industry, country, and size, and runs on a secure, ISO 27001 certified platform.



Demonstrate and improve your company's CSR performance with an internationally recognized rating, scorecard, global benchmarks, and feedback to guide improvements used by more than 100,000 companies.



Valorize your current work: the assessment takes into account your relevant certifications (e.g. ISO, industry-specific, etc.), labels, policies, procedures, reports, combined with a 360-degree monitoring for news and information.



Save time and effort: you can share the results (your scorecard) with multiple clients. Potential recognition medals and detailed reports allow you to communicate your sustainability success internally and externally!



Build a long-term, competitive advantage through cooperation and continuous improvement.



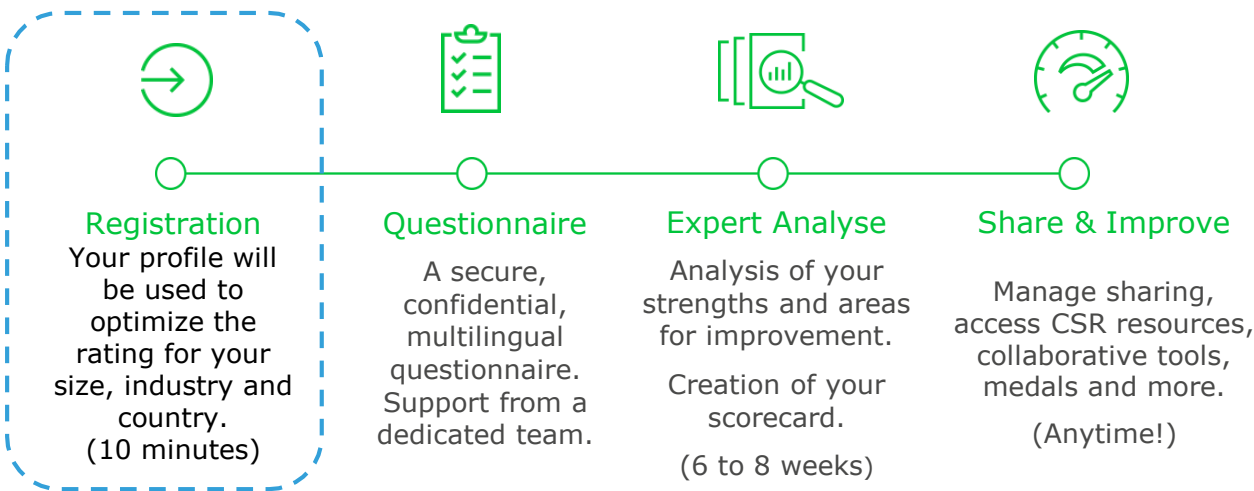
Get access to a management system with extensive best practices, training materials and templates.

How it works and your next steps:

Your registration information will tailor your questionnaire to your company size, industry, and country.

At the end of the assessment process you and DHL Group will receive the results in the form of a detailed scorecard with meaningful insights into your CSR performance, strengths and areas for improvement.

The EcoVadis team is available to support you in 16 different languages at <https://support.ecovadis.com/>.



Your next step: You will receive an email from EcoVadis - respond to it and follow the steps.

Frequently asked questions

Why was my company selected to participate?

Your company has been identified as an important partner. Therefore, we are asking you to get assessed. This collaborative analysis and learning process is mandatory. The results of your performance will be integrated into our procurement processes from now on.

Where can I find support and assistance?

EcoVadis offers support in 16 different languages. Access the web-based knowledge center and contact form at: <https://support.ecovadis.com>.

What happens if I do not want to participate?

This program is of strategic importance for us at DHL Group. We expect the participation of our business partners.

Why do I have to pay for this service?

To ensure the confidentiality of your data, you contract directly with EcoVadis so that all data and results remain in your possession. The annual subscription fee includes Expert analysis and creation of your sustainability scorecard with benchmarks, strengths and areas for improvement, conducted by EcoVadis Sustainability Analysts (once per year); access to the EcoVadis Academy, access to the online CSR platform where you can manage the sharing of your sustainability scorecard and much more.

For more information, visit <https://www.ecovadis.com/plans-pricing/>

[I am not responsible for CSR and sustainability at my company.](#)

In the registration phase, you can specify the appropriate contact person at your company: EcoVadis will contact this person for the evaluation. Please also inform them.

[Will my information be kept confidential?](#)

Your data will be kept strictly confidential and will not be shared. The evaluation results and scorecard are only visible to DHL Group. Further requests for approval will be processed according to the EcoVadis Terms of Use. You can deny or revoke clearance to any applicant via the EcoVadis platform. If you meet the requirements for an EcoVadis Medal of Recognition, it can be displayed on the EcoVadis network according to the Terms of Service. Please refer to the EcoVadis Help Center for their information security and privacy certifications and commitments.

[How will DHL Group use my EcoVadis rating and assessment results?](#)

DHL Group uses the results of the assessment, your scorecard, in many areas of procurement and business partner engagement, such as: New Supplier Qualification Criteria, integrated into "Supplier Relationship Management" (SRM), Annual Business Review Meetings and "Preferred Supplier" criteria.

[What technical resources do I need?](#)

No software installation is required: EcoVadis uses a web-based solution deployed on a secure platform that includes updates and technical support. All you need is an Internet connection and the documents requested in the questionnaire phase.

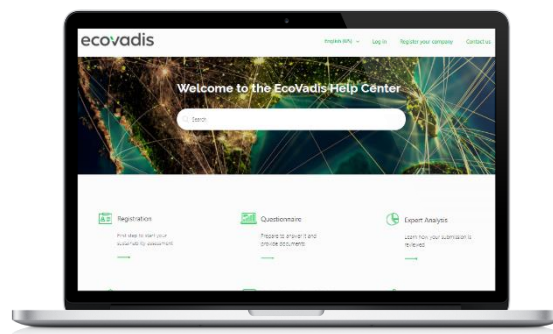
Further information

First Steps with EcoVadis

Check out videos for an overview and interviews with companies of all sizes to learn why and how to use your sustainability assessment:

<https://resources.ecovadis.com/wistia-de-the-supplier-getting-started-with-ecovadis-kit>

Learn more on the Help Center (available in 16 languages):



<http://support.ecovadis.com/>

Help Center EcoVadis

[Hilfereich, Deutsch](#)

[Help Center, English](#)

[Centre d'aide, Français](#)

[Help Center, Nederlands](#)

[Nostro Centro assistenza, Italiano](#)

[Centro de Ayuda, Español \(España\)](#)

[Centro de Ajuda, Português do Brasil](#)

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Contact DHL Group:

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