

2024 BUSINESS PROFILE

INVESTOR RELATIONS
MARCH 2024





GDP+ GROWTH
driven by best industry portfolio



#1 Global TDI Express



#2 Air Freight



#2 Ocean Freight



#1 Contract Logistics



#1 Parcel Germany



#2 World's Best Workplaces

#1 Top Employer Europe

2023 confirms strong financial performance through the cycle

Strong cash flow and balance sheet






>€3bn	BBB+	A2
2023 FCF (excl. Net M&A)	Fitch	Moody's

Attractive shareholder returns

~4%	€4bn
dividend yield*	2022-25 share buy-back program
Strong commitment to dividend continuity	€2.4bn executed €1bn top-up to €4bn until end 2025 in March 2024

*based on closing share price on March 5th 2024

DHL Group at a glance (FY 2023)

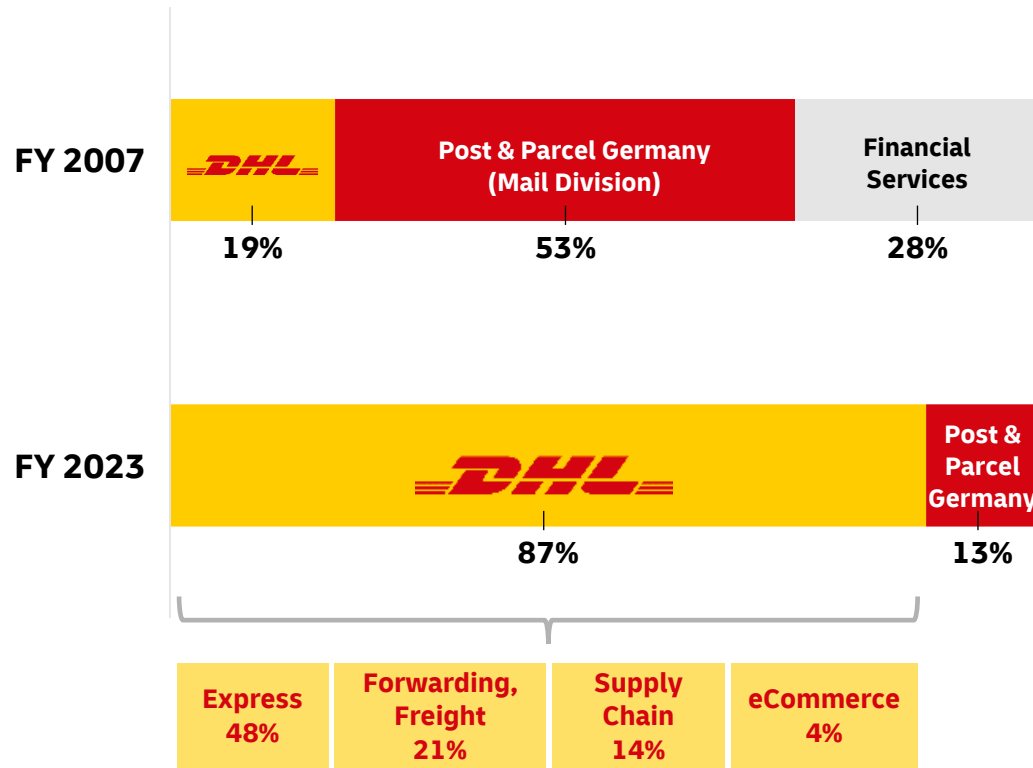
GROUP	 Express	 Global Forwarding, Freight	 Supply Chain	 eCommerce	 Post & Parcel Germany
Revenue					
€81,758m	€24,846m	€19,305m	€16,958m	€6,315m	€16,892m
EBIT					
€6,345m	€3,229m	€1,423m	€961m	€292m	€870m
EBIT Margin					
7.8%	13.0%	7.4%	5.7%	4.6%	5.2%
FTE*					
547,692	111,401	46,330	182,446	34,236	159,247

*average for the year

GDP+ growth profile supported by structural long-term trends

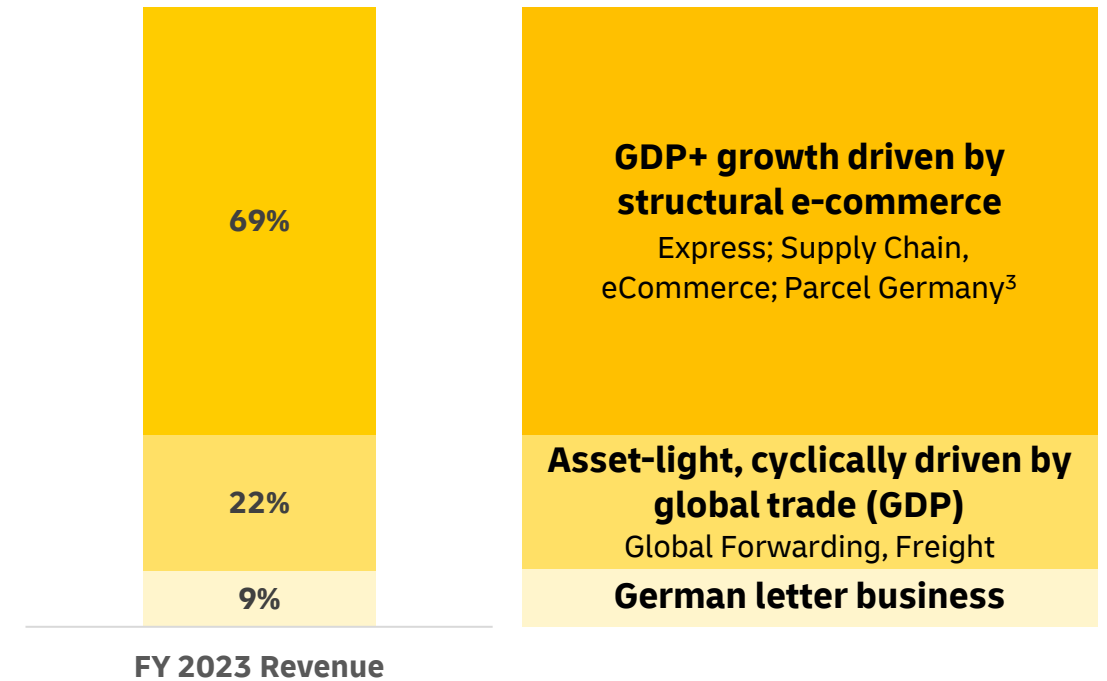
Transformation from German postal operator to global logistics market leader

Share of sum of divisional EBIT¹



Globally diversified portfolio with GDP+ growth exposure

Share of sum of divisional revenue²



¹Both years excl. Corp Center (2007) / Group Functions (2023) / Consolidation. ²Excl. P&P Others, Group Functions / Consolidation. ³Incl. International



DHL GROUP (FY 2023)

Group revenue: €81,758m
Employees: 594,396

AMERICAS

External Revenue: €17,815m
Employees: 126,394

EUROPE

External Revenue: €45,354m
Employees: 358,602

MIDDLE EAST & AFRICA

External Revenue: €3,702m
Employees: 21,066

ASIA PACIFIC

External Revenue: €14,887m
Employees: 88,334

Number of employees at year-end

DHL Group Board of Management



Dr. Tobias Meyer

Chairman of the Board (CEO), Global Business Services

Member since April 2019 | CEO from May 2023
Appointed until March 2027



Melanie Kreis

Finance

Member since Oct. 2014
Appointed until May 2027



Dr. Thomas Ogilvie

HR

Member since Sep. 2017
Appointed until Aug. 2025

CORPORATE DIVISIONS



John Pearson

Express

Member since Jan. 2019
Appointed until Dec. 2026



Tim Scharwath

Global Forwarding, Freight

Member since June 2017
Appointed until May 2025



Oscar de Bok

Supply Chain

Member since Oct. 2019
Appointed until Sep. 2027



Pablo Ciano

eCommerce

Member since Aug. 2022
Appointed until July 2025



Nikola Hagleitner

Post & Parcel Germany

Member since July 2022
Appointed until June 2025

DHL Group ESG Roadmap

**CONNECTING
PEOPLE.
IMPROVING
LIVES.**

Clean operations for climate protection

Reduce emissions to

<29m

metric tons CO₂e by 2030 (SBTi)
No offsetting included

Net Zero

GHG Emissions by 2050

>30%

share of
sustainable fuels
by 2030

60%

e-vehicles used in
pick-ups and
deliveries by 2030

All new owned buildings to be **climate
neutral**

Great company to work for all

>80%

Group-wide Employee Engagement
(aggregated & weighted result of 5
statements in Employee Opinion Survey)

Increase share of women in middle and
upper management to

>30%

by 2025

Reduce LTIFR* to

<3.1

by 2025

*LTIFR: Lost Time Injury Frequency Rate

Highly trusted company

30%

ESG-related targets in bonus calculation
for the Board of Management as of 2022

98%

share of valid compliance training
certificates in middle and upper
management (FY 2024 target)

≥ 690 out of achievable 820 points

Cyber security rating (FY 2024 target);
equals top quartile in our reference
group

DHL Group ESG measures

Decarbonization measures

Measures	2023 Results	2030 Targets
Realized Decarbonization Effects	1,334 metric kilotons CO ₂ e (2024 Target: 1.5m metric tons CO ₂ e)	Reduce GHG emissions to <29m metric tons CO ₂ e
Use sustainable fuels in air, ocean and road freight	Share of sustainable fuels amounts to 2.8 %	>30% share of sustainable fuels in air, ocean and road freight
Increase electrification of the fleets in pick-up & delivery	~ 35,200 e-vehicles used in pick-ups and deliveries (37.6%)	60 % e-vehicles used in pick-ups and deliveries
Climate-neutral building design		All our own new buildings are climate neutral

Employee matters

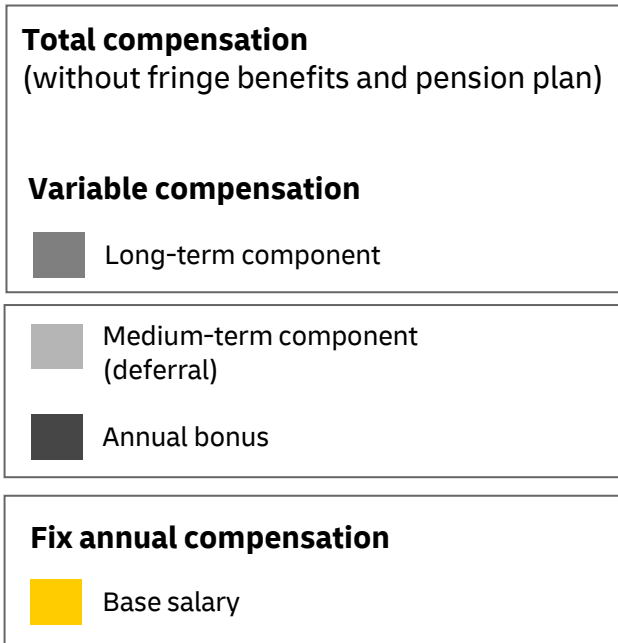
Measure	2023 Results	2024 Targets	2025 Targets
Employee Engagement	83%	>80%	Maintain employee engagement at a high level
Share of women in middle and upper-management	27.2%	28.8%	at least 30%
Lost Time Injury Frequency Rate per 200,000 working hours (incl. temporary workers as of 2023)	3.1	3.3	<3.1

Corporate governance

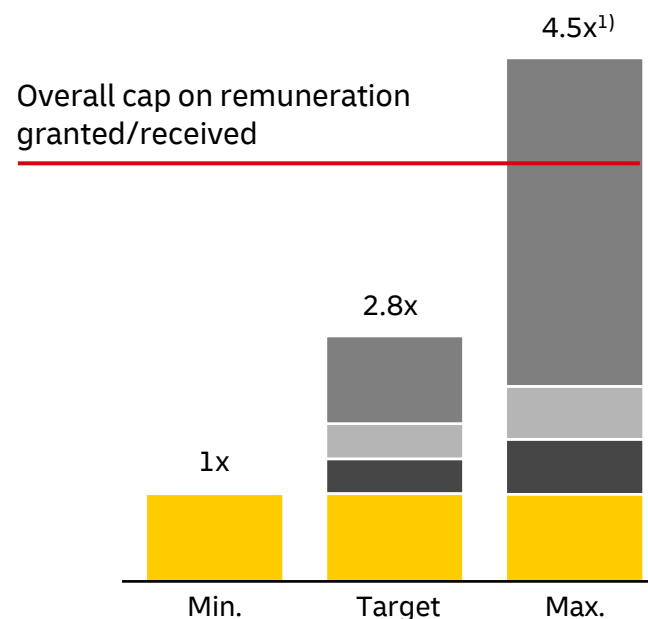
Measure	2023 Results	2024 Targets
Participation of executives in middle- and upper-level management in compliance training	98.6%	98% share of valid training certificates in middle and upper management
Cybersecurity rating	750 points out of achievable 820 points	≥ 690 points* of achievable 820 points

Board Remuneration

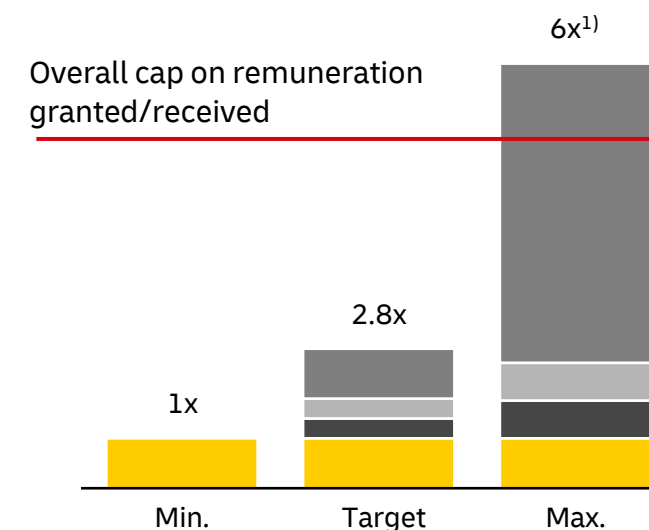
→ 2023 Remuneration Report



Chairman of the Board



Other Board members



Total remuneration caps on the maximum annual payout:

- 2023: Remuneration granted in financial year capped to €8.15m for CEO, €5.15m for other Board members (incl. fringe benefits)
- Since 2022: Additional cap on remuneration received in a single financial year (payment cap) in the amount of €8.15m for CEO, €5.15m for other Board member

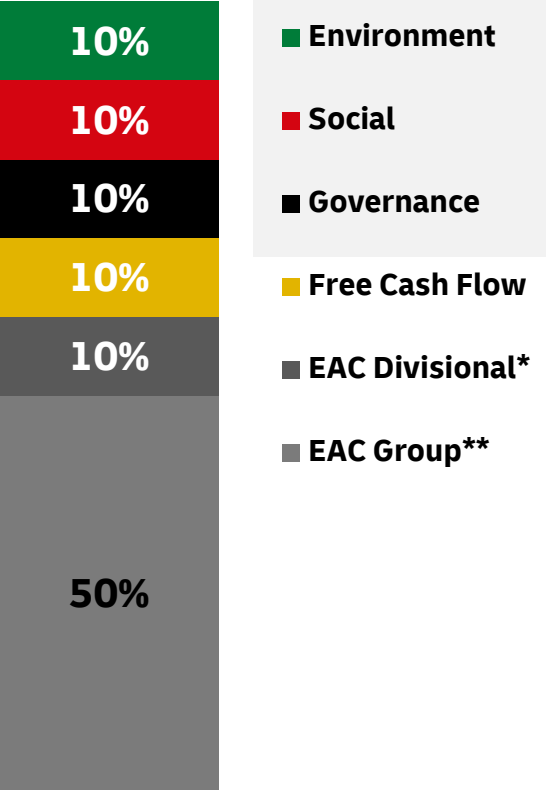
Details payment cap 2023:

- Long-term incentive plan 2017/18/19 tranches (the payment dates depend on the date of exercise within the two-year exercise period), deferral from 2021 annual bonus, proportion of 2023 annual bonus for immediate payout, fringe benefits 2023, base salary 2023, pension expense 2023

1) From 2022, annual bonus including medium-term component can be decreased or increased by up to 20% (bonus/malus option) in extraordinary circumstances. Maximum remuneration in case of increase is 4.7 (CEO)/ 6.2 (other Board members)

ESG targets integrated in management remuneration

Criteria for Annual Variable Pay for Board of Management



- E: CO₂e emissions**
Realized Decarbonization Effects
- S: Employee engagement**
Group employee engagement
- G: Cyber security**
Cybersecurity rating

Payment schedule

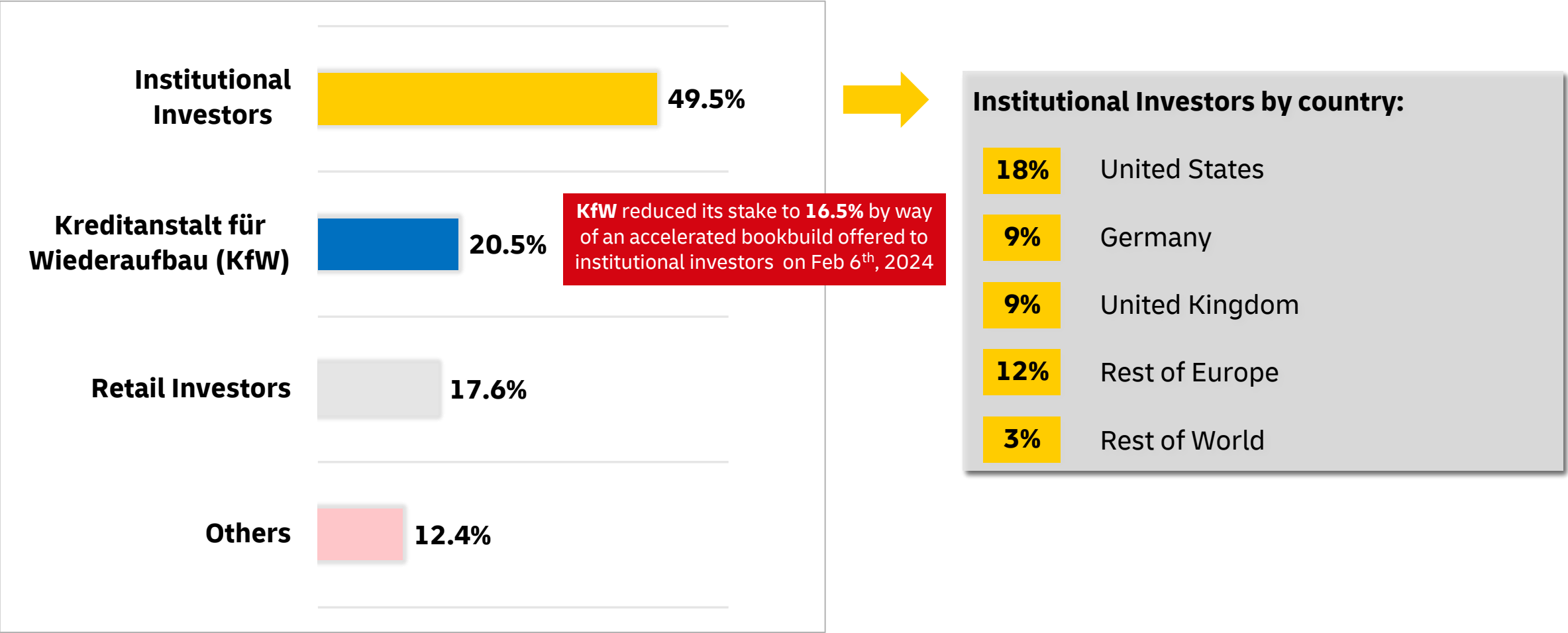
For medium-term component (deferral) and annual bonus

- 50% paid after financial year if bonus criteria achieved
- 50% payout of achieved bonus deferred by additional 2 years*

*Medium-term component will only be paid out if EAC target is reached during the sustainability phase, i. e. at least the cost of capital was covered

*Group EAC is weighted at 50% for Board of Management members responsible for the divisions and the EAC of the respective division for which they are responsible at 10%. For the other members of the Board of Management, Group EAC is weighted at 60%

DHL Group: Shareholders' structure



As of Dec 31st 2023

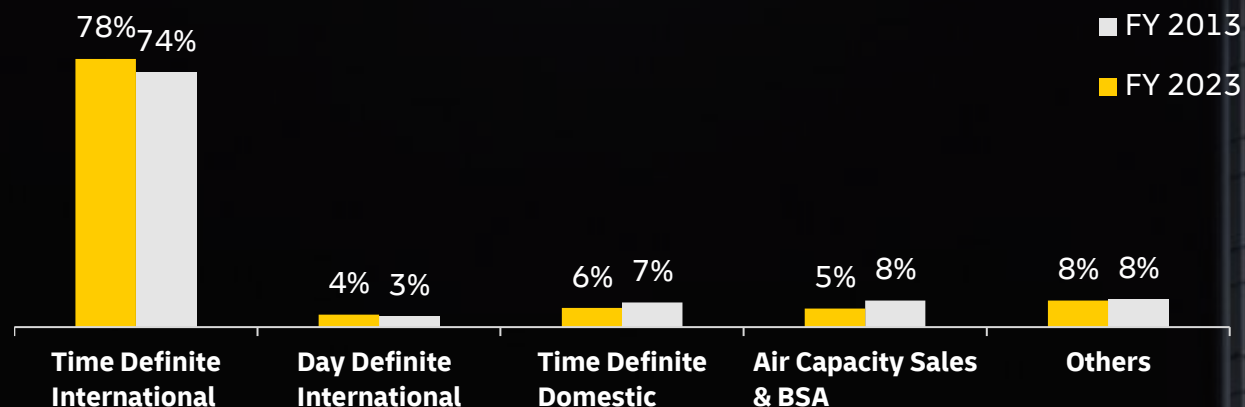
EXPRESS

Global market leader in Time Definite International (TDI)

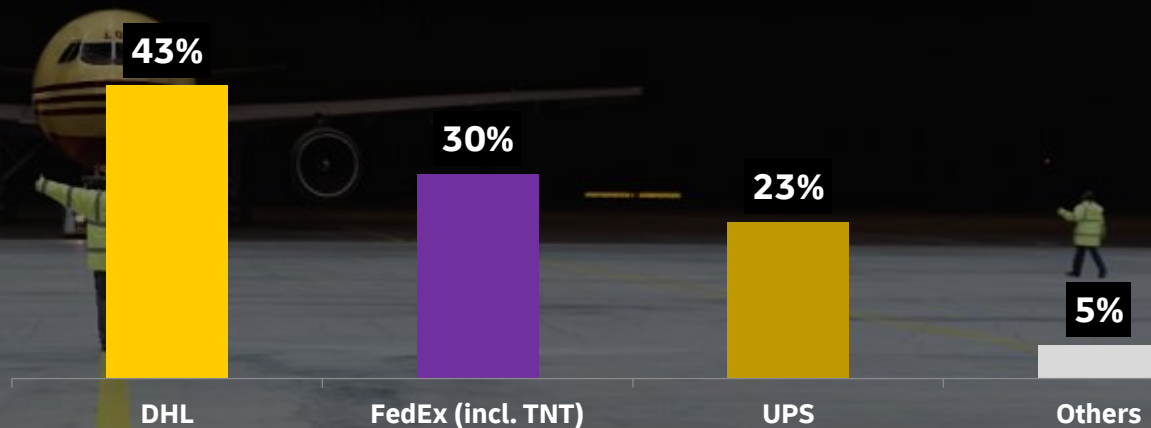
Investment Summary:

- Voted among the top 3 World's Best Workplace for the 4th year running
- Premium logistics segment offers above-GDP growth driven by global trade (B2B) as well as international e-commerce (B2C+B2B)
- Leading integrated global network with long standing local presence in 220+ countries & territories
- Proven ability to flex network to adapt to changing market circumstances

Revenue Mix



Global TDI revenue market share (2021) (€42.3bn)



Source: Market Intelligence 2021

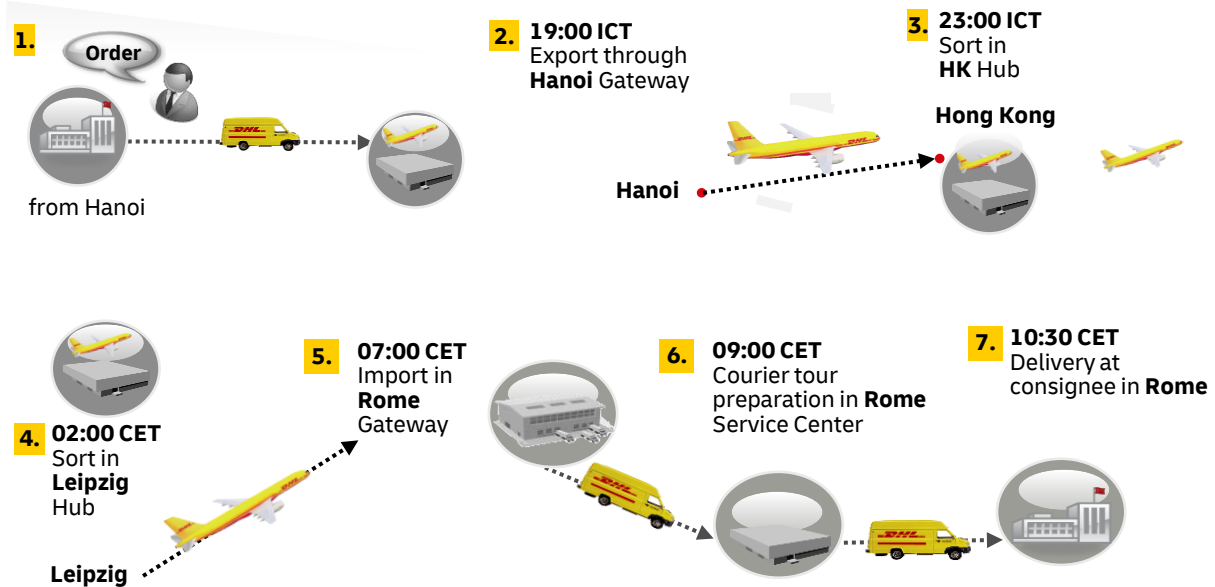
EXPRESS: CORE PRODUCTS

Time Definite International (TDI) The premium segment within the express industry

Time Definite = dedicated delivery at a scheduled time of day

International = cross-border shipment (intra- or between continents)

TDI shipment example: Hanoi, Vietnam to Rome, Italy



Time Definite Domestic (TDD)

Domestic door-to-door delivery by a specific time, or by the end of the next possible business day

Day Definite International (DDI) and Day Definite Domestic (DDD)

Door-to-door delivery within a certain number of business days for less urgent and heavier shipments

Core

Express TDI core product – capacity based upon average utilisation, adjusted on a daily basis



BSA
Block Space Agreement – guaranteed air cargo product

ACS
Air Capacity Sales, average total spare capacity that is not slated to be utilised for BSA or TDI core volumes

Express:

To serve our global network, we run more than just an airline

Dedicated Air (year-end 2023)

>295 aircraft

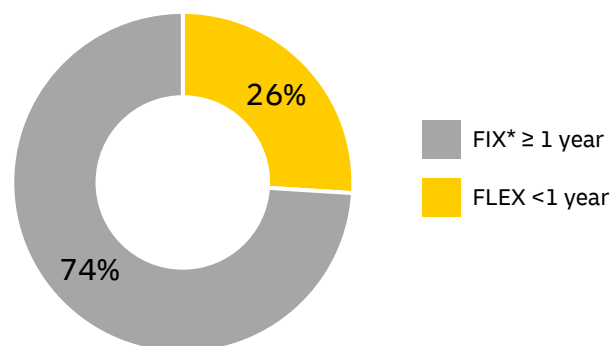
>70 Intercontinental →

>225 Regional →

17 partner airlines

Network Flexibility

Fix | Flex



* Owned & long-term leases

Purchased Air

>200 commercial air carriers

Global Network

>2300 daily flights

>500 airports

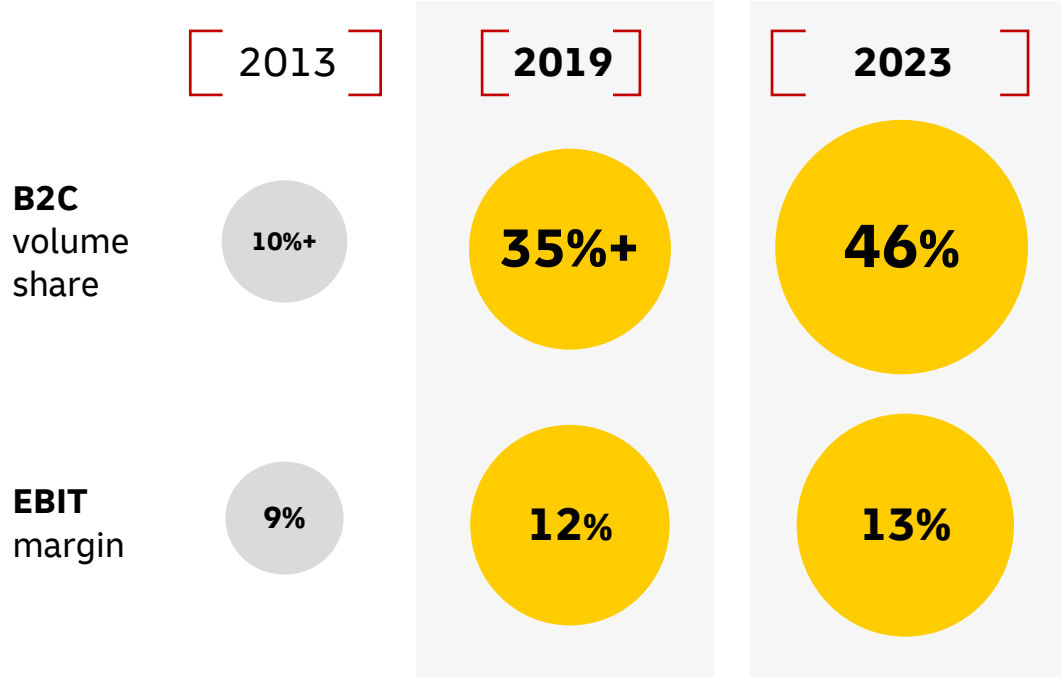
22 air hubs

3 global

19 regional

As of year-end 2023

E-commerce is a profitable growth driver for Express



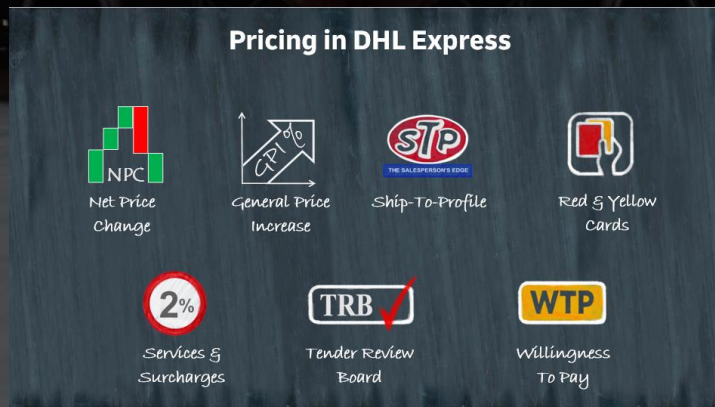
Network Characteristics	B2C Characteristics	Profitability Impact
Shipments per Day	Volume growth drives better utilization of existing network	↑
Weight per Shipment	Lower weight per shipment	→
Revenue per Kilo	Higher RpK related to lower WpS	↑
First mile	More pieces per stop at pickup	↑
Hub sort	Better utilization of existing infrastructure, with high degree	↑
Airlift	Better utilization of existing capacity, with lower WpS being advantageous	↑
Last Mile	Optimize residential delivery via On Demand Delivery & Drop Off Locations and increased delivery density due to B2C Growth	→

Express: Well-diversified vertical exposure

TDI Revenue share by sector (FY 2023):



**Unchanged strong
focus on yield
management
based on well
established toolset**



Express pricing components

Base shipment price

- According to customer shipment profile (volume, weight, trade lanes)
- Subject to annual **General Price Increase (GPI)**

Fuel surcharge

- Moves up and down with fuel price movements
- Transparently based on external fuel price indices

Potential other surcharges

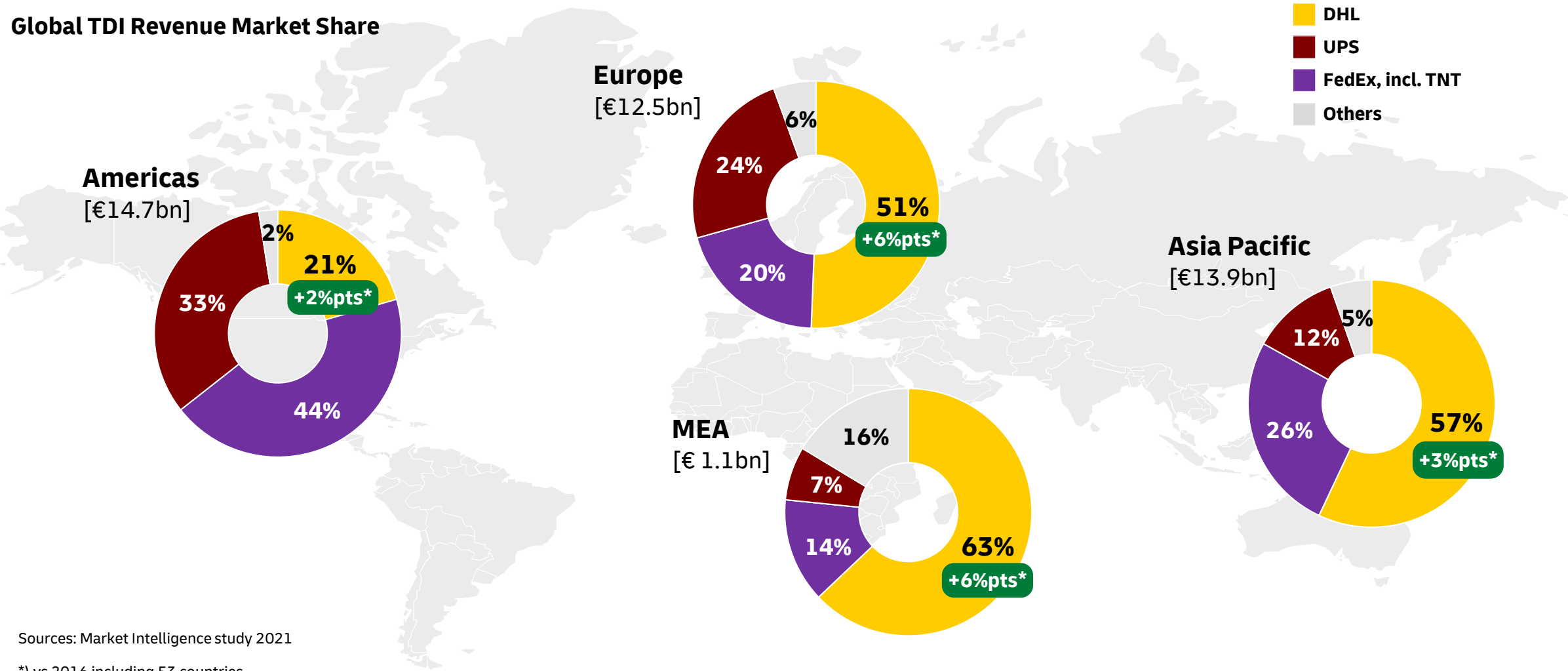
- Subject to specific shipment profile or services requested (e.g. Customs, delivery preferences etc.)

**Constantly
tracked and
revised
through
established
mechanisms:**

- Ship-to-Profile
- Tender review Board
- Red / Yellow Card
- Net Price Change

Express: Market share by geography (2021)

Global TDI Revenue Market Share



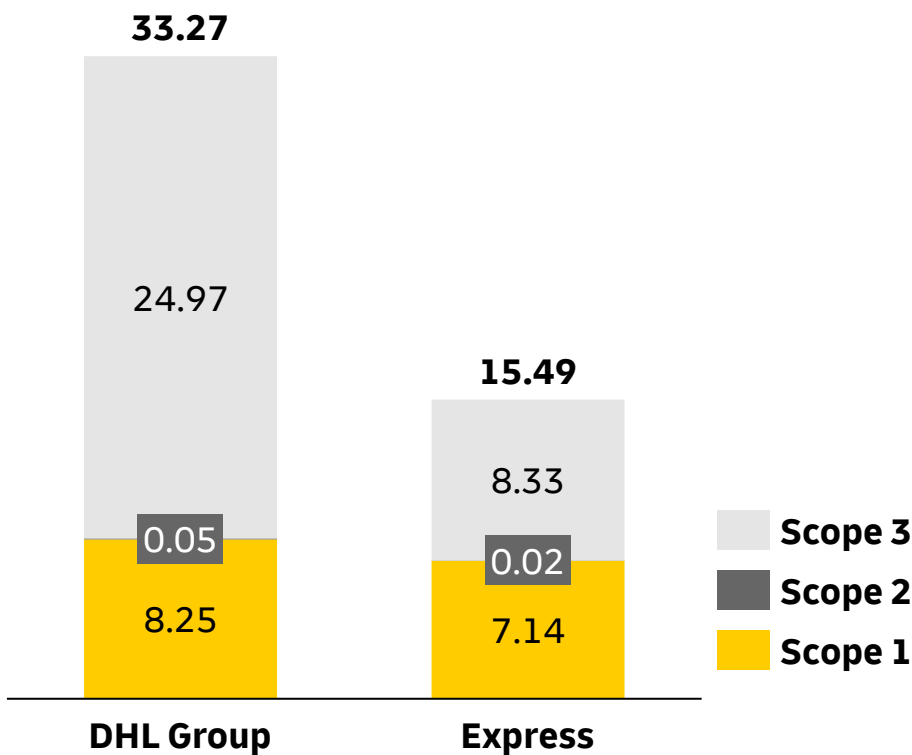
Sources: Market Intelligence study 2021

*) vs 2016 including 53 countries

Express

Path to climate neutral operations

CO₂ Emissions 2023
m t CO₂e



Sustainable Aviation Fuel (SAF) supply at DHL Express also for our customers via **GoGreen Plus**.

In 2020 first **regular SAF supply** in Amsterdam and San Francisco Airport expanded to **eight airports around the globe**.

72kt neat SAF uplifted in 2023



Express ordered up to 12 **'Alice' fully-electric cargo planes** from Eviation, which had its maiden flight in September 2022. The **first delivery is planned for 2027**.



Decarbonisation of ground operations via **electric vans, trucks & mopeds** as well as **e-bikes** and walking couriers and **electricity** from **renewable energy sources**.

Designing and building **carbon neutral facilities & Hubs** by using innovative, clean technologies and renewable energy sources.

GLOBAL FORWARDING, FREIGHT

International transportation of Air Freight, Ocean Freight and Road Freight including Customs Clearance and related value-added services like warehousing, cargo insurance, etc.

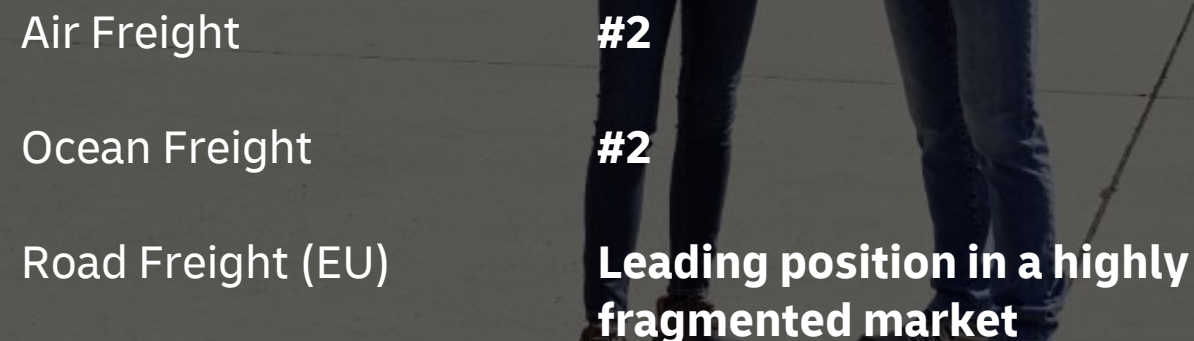
Investment Summary:

- Asset-light business model: Global presence in >120 countries with ~47,000 highly qualified employees
- Investments into state-of-the-art IT systems are driving increased operational efficiency and enhanced customer experience
- On this basis, targeting high GP/EBIT conversion and EBIT margin levels
- Sustainable solutions available for all transportation modes

Revenue Mix (FY 2023)



Market Position (2022)



Global Forwarding, Freight: Global presence



EUROPE
~40 Countries

AMERICAS
~25 Countries

MIDDLE EAST & AFRICA
~35 Countries

ASIA PACIFIC
~20 Countries



Present in
~120 countries



~47,000 highly
qualified employees



~1.7m AFR export
tons transported



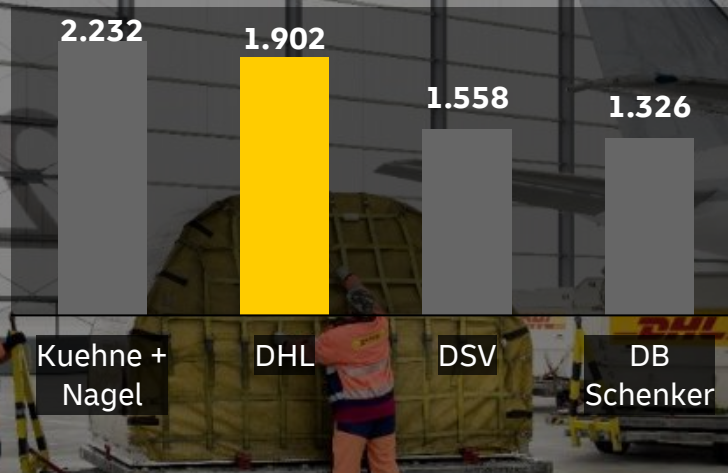
~3.1m TEUs
transported



~57m shipments
transported

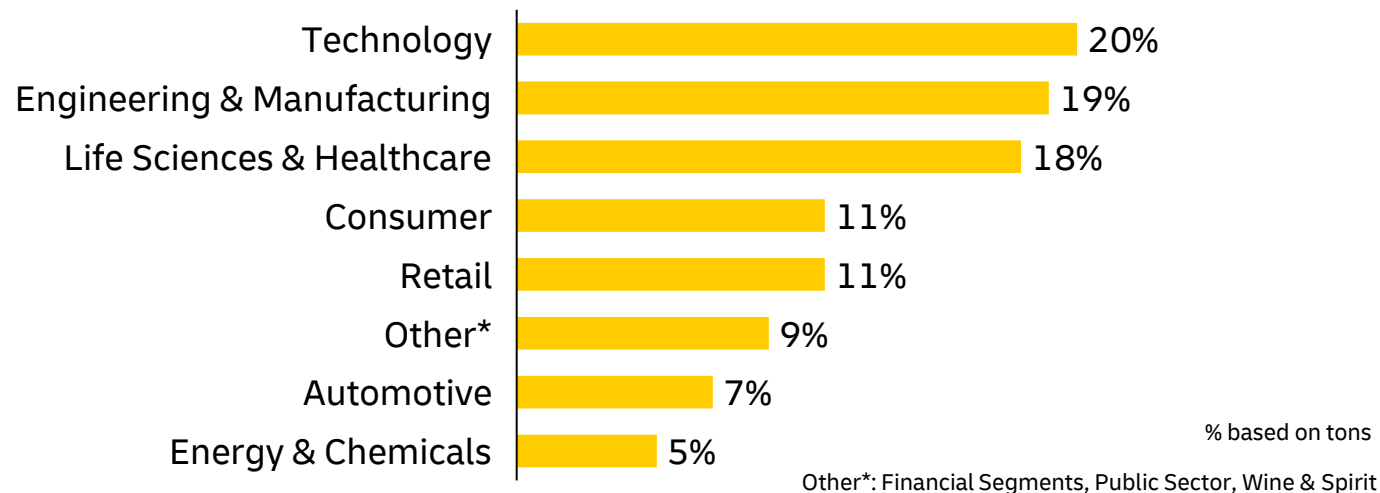
GLOBAL FORWARDING AIR FREIGHT

Market position 2022
(based on 000 tonnes, export only)

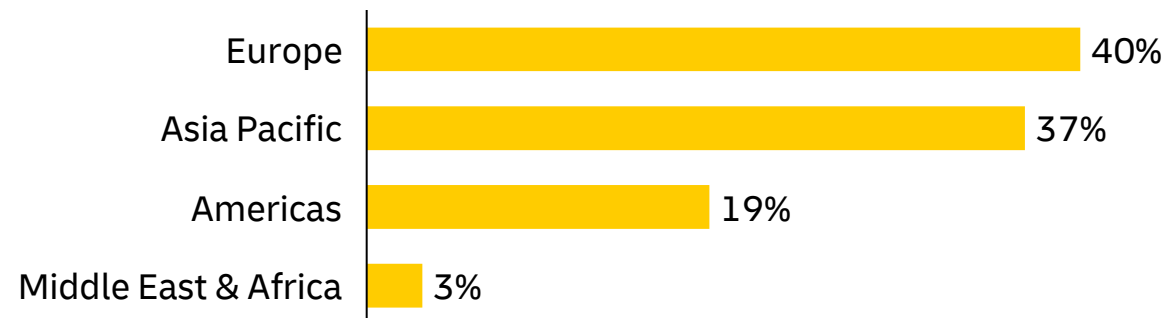


Source: Global Insight, annual reports / other publications, company estimates

Volume mix by sector (FY 2023)



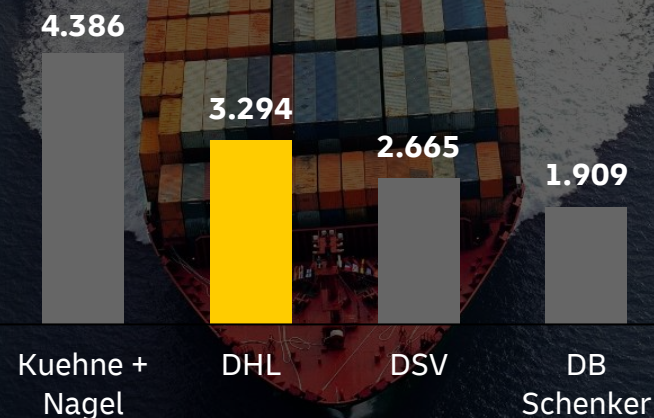
Volume mix by region (FY 2023)



% based on export tons

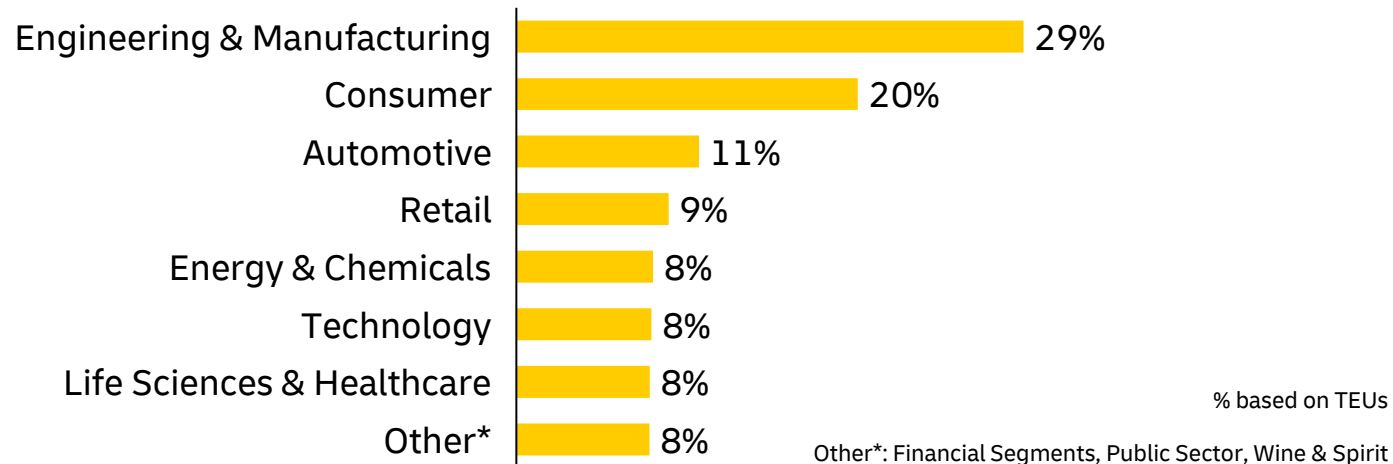
GLOBAL FORWARDING OCEAN FREIGHT

Market position 2022
(based on 000s of TEUs, export only)

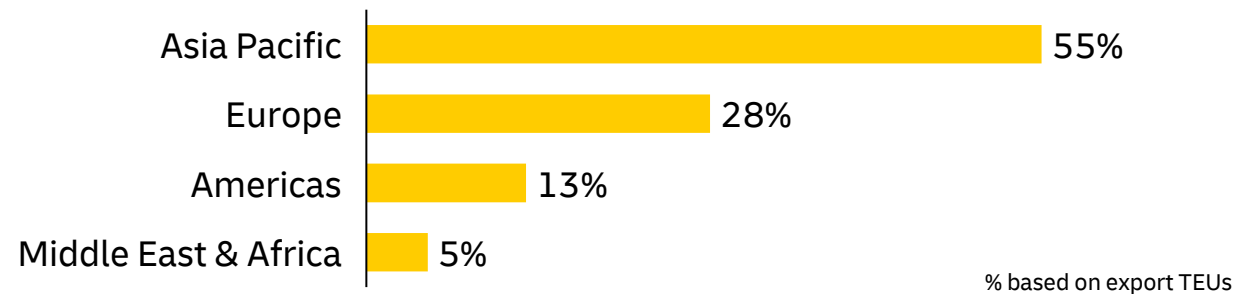


Source: Global Insight, annual reports / other publications, company estimates

Volume mix by sector (FY 2023)



Volume mix by region (FY 2023)



Enhanced customer experience and increased operational efficiency with new TMS and Digital Customer Interaction

2017

Started **Global TMS** (CargoWise One) rollout for **Ocean freight**

2018

Started rollout for **Airfreight**

2019

Accelerated rollout by introducing an agile deployment approach

2020

Completed rollout for **Ocean freight**



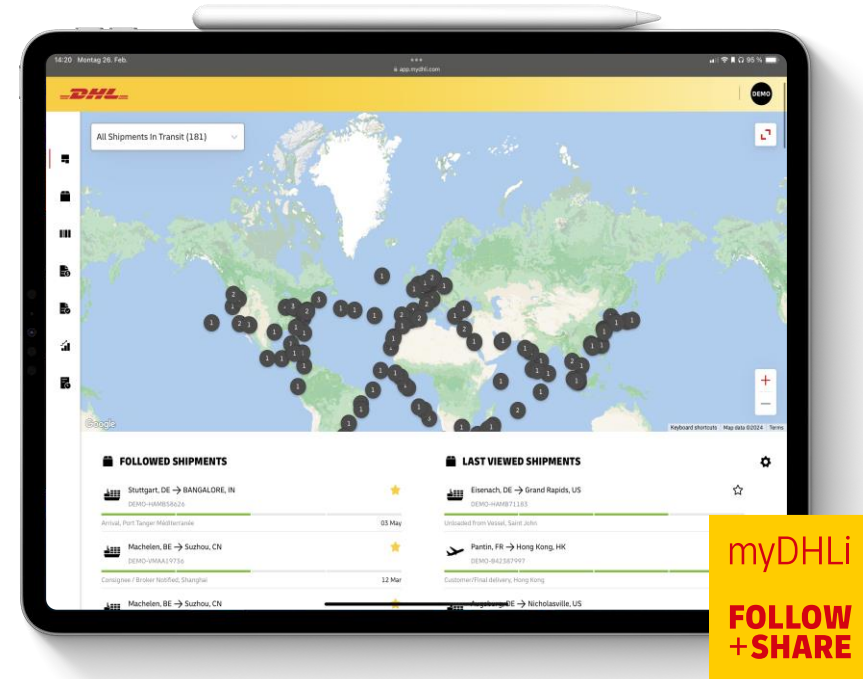
2021

Completed rollout for **Airfreight**



Today

IRR 2.0: IT Renewal Roadmap helps us to continuously improve our IT landscape to drive operational efficiency



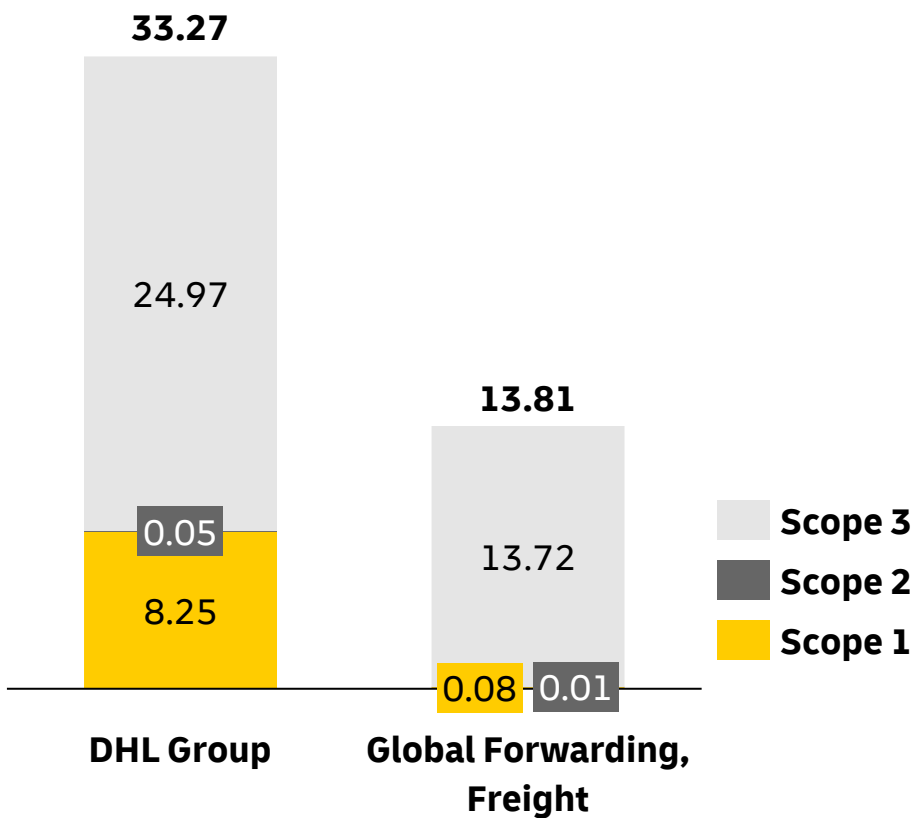
myDHLi provides customers with 360° visibility and full control over their shipments.

One-stop portal for Digital Forwarding with Quote, Book, Track, Documents, Analytics and Reports.

Global Forwarding, Freight

Path to climate neutral operations

CO₂ Emissions 2023
m t CO₂e



GoGreen Plus available for all core products, insetting through:



Sustainable Marine Fuels

For less-than-container load, launched in Jan. 2021
For full-container load, launched in Jun. 2021



Sustainable Aviation Fuels

Launched in Feb. 2022



Sustainable Road Fuels

Successfully relaunched in Sweden in 2019, since 2022 available for all core road freight services in more markets and since 2023 with extended availability across Europe

Green alternative: Rail Freight



DHL Railnet

Offered for rail & intermodal shipping across Europe

Collaborate with like-minded industry partners

- Strong industry partnerships
- Annual carrier certification

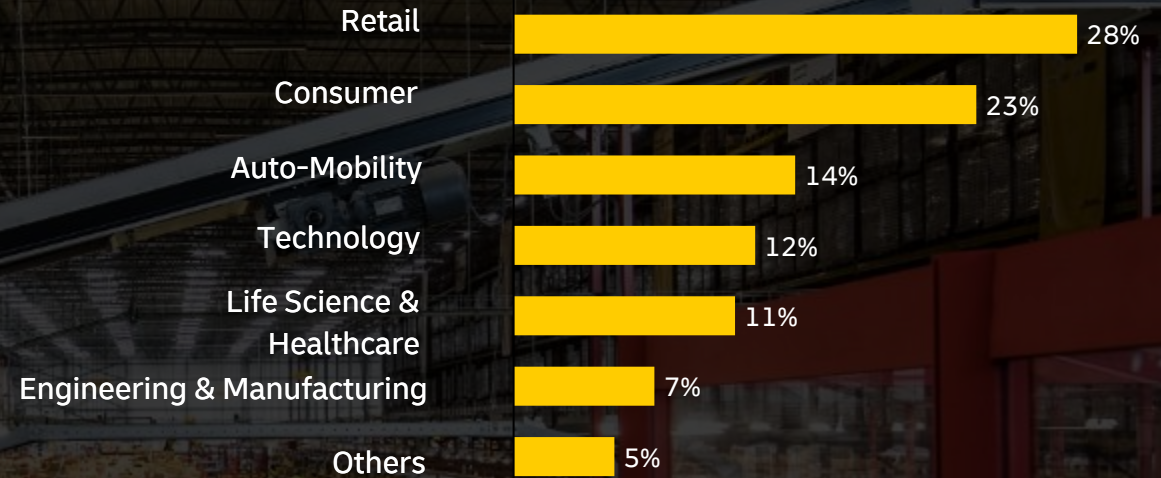
SUPPLY CHAIN

Manage supply chains to reduce complexity for our customers. Our profitable core includes warehousing, transportation as well as key solutions like e-Commerce (incl. returns management), Lead Logistics Partner (LLP), Service Logistics, Packaging and Real Estate Solutions

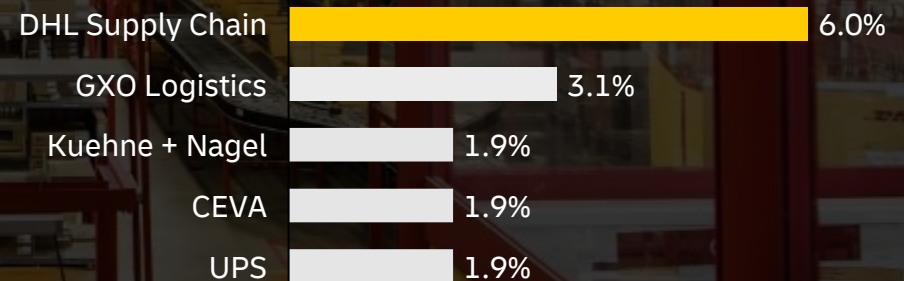
Investment Summary:

- World market leader in Contract Logistics with industry-leading EBIT margin at >5%
- Leading Omni-channel and e-commerce (incl. returns solutions) offering
- Scalable and flexible digital solutions embedded in our standard ways of working
- Strong focus on Employer of Choice attracting and retaining employees in times of critical labor shortages
- ESG roadmap and metrics fully integrated into strategic and operating framework

Revenue Mix, FY 2023

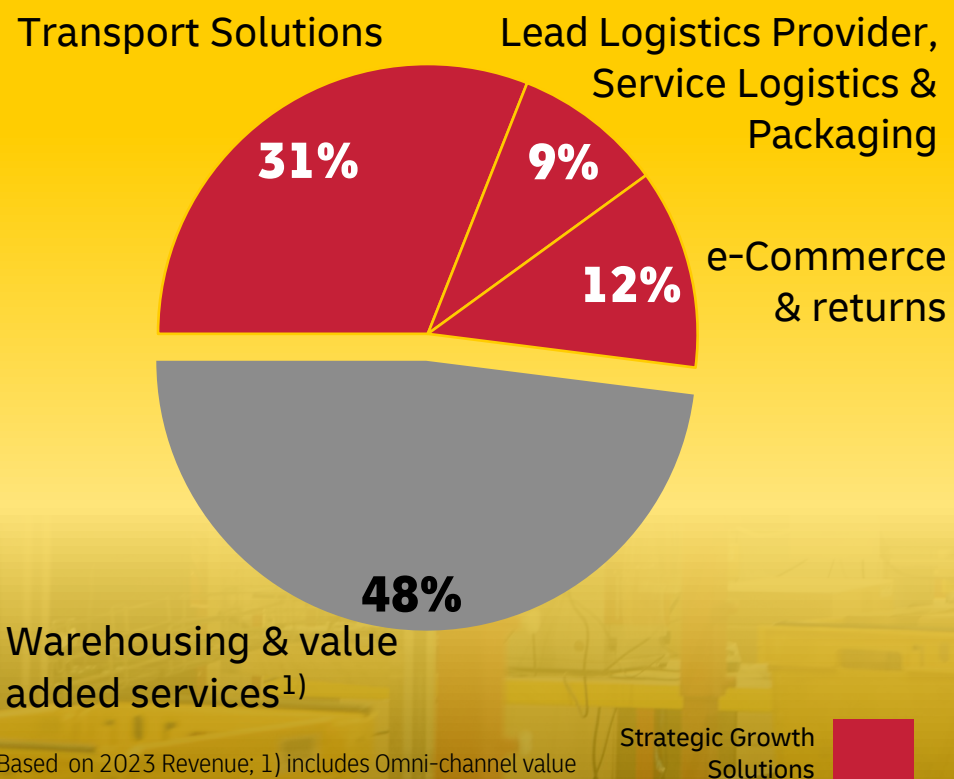


Market Share (2022)



Our strategic solutions are accelerating growth

Service Portfolio Mix



- **Strategic Focus:** Over 50% of our revenue comes from strategic products, reflecting our continuous emphasis on our key offerings
- **Targeted Portfolio:** Our portfolio mix is aligned with market demands and customer preferences
- **Future Preparedness:** We are well equipped for the future through proactive innovation and adaptation

Our strategic solutions are targeted to our customer's needs across all industry verticals and accelerate our top and bottom-line growth

	e-Commerce incl. returns	Service Logistics	Lead Logistics Provider	Packaging	Real Estate Solutions	Transport	Warehousing
Retail							
Consumer	State of the Art omni-channel and e-fulfillment solutions incl. returns management	Delivery within 2-4 hours in an unrivalled worldwide network for global aftermarket services of critical parts e.g. for medical devices	Management and optimization of the entire or significant parts of customers' supply chains	Tailored design and execution of packaging services	Design, development and management of logistics real estate in strategic locations	Domestic distribution building upon the largest collection of domestic transport capabilities in the industry as well as x-border transport	Providing best-in-class dedicated or shared warehousing operations
Auto-Mobility							
Life Science & Healthcare							
Technology							
Engineering & Manufacturing							

We are uniquely positioned to cater for structural growth of e-commerce and omni-channel fulfillment demand across all customer segments globally

Customer Segment	SMALL	MEDIUM	LARGE
	Fast growing customers	Sized multi-country customers, internationalizing further	Established multi-national customers
Customer Examples	<div><div>GIRAV</div><div>DEK•BED discounter.nl</div><div>BALR.</div><div>Stoov</div><div>iBOOD</div></div>	<div><div>ERDINGER WEISSBRÄU</div><div>carhartt</div><div>CHOBA CHOBA FARMER OWNED</div><div>Sage</div><div>JOCKEY</div></div>	<div><div>IKEA</div><div>L'ORÉAL</div><div>Unilever</div><div>adidas</div></div>
Solution portfolio	Omni-channel solutions		
	DHL Fulfillment Networks		
	Dedicated Fulfillment		
	Returns-management		



~**€2.8bn** revenue in e-commerce* (+15% vs 2022)



+220 operations across all regions



Strong customer sign up on Fulfillment networks



16% of DSC's revenue from e-commerce*



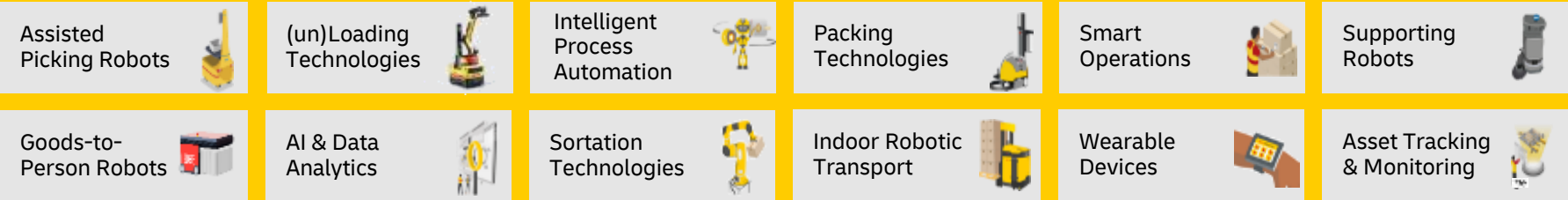
+60 returns operations centers globally

*includes e-commerce transport revenue

DSC's digitalization agenda is processing fast while the unique ecosystem of integrated solutions, robotics and analytics maximize value

Focus technologies identified along entire logistics process

12 Accelerated Digitalization



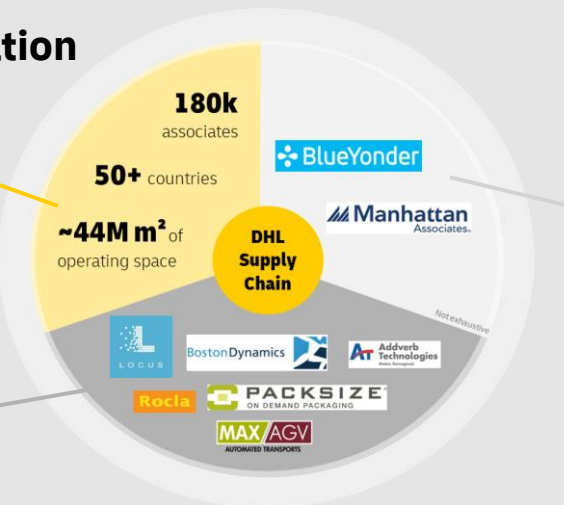
6 Mechanized Automation



Vendor orchestration

Logistics assets and expertise

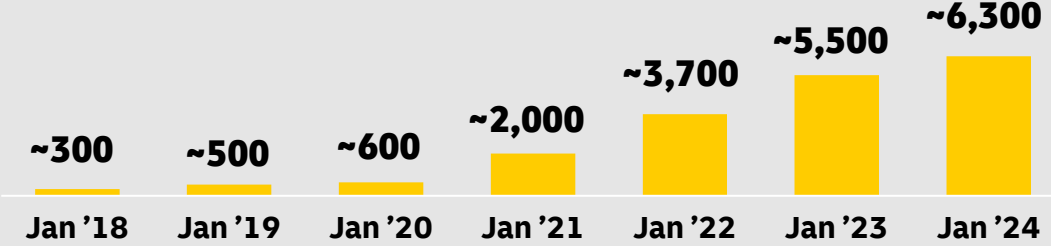
Robotics vendors for solutions and analytics



Strategic software vendors for integration and analytics

91% of sites with Accelerated Digitalization technology deployed

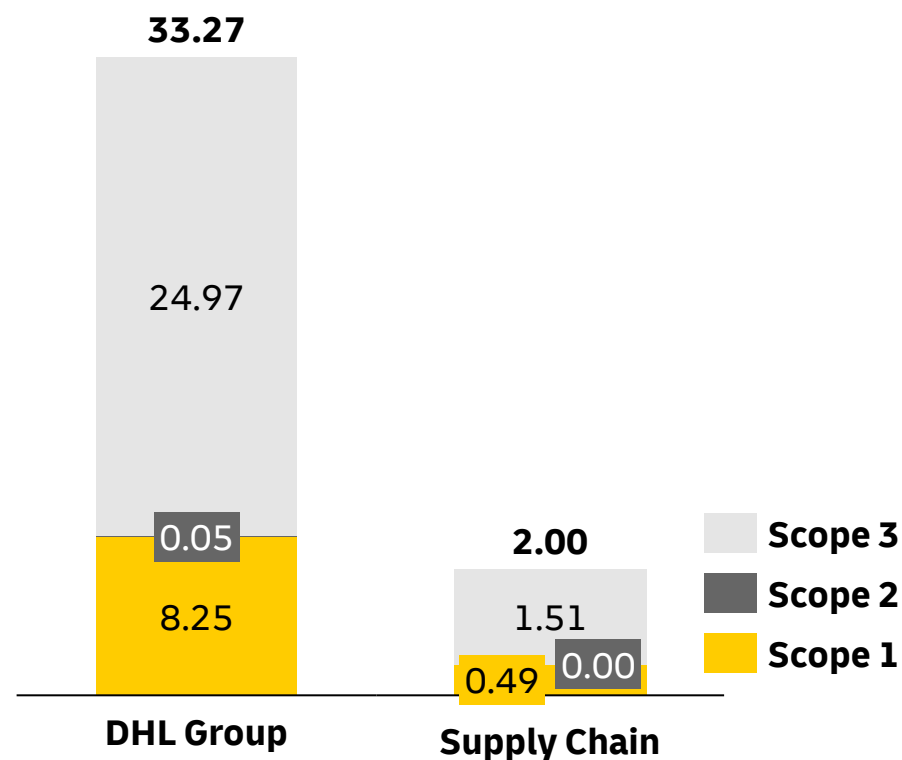
of digitalization projects live



Supply Chain

Path to climate neutral operations and transportation

CO₂ Emissions 2023
m t CO₂e



Supply Chain is leveraging ESG offerings to create a clear value add for customers by driving decarbonization of their supply chains.

Our key offerings and commitments drive CO₂e reduction of our main service areas:

Transport



Investments in sustainable fuels and technologies to reduce transport emissions and gain efficiencies

Examples:

- DSC Green Transport Policy mandates best green alternative per market (e.g. electric, hydrotreated vegetable oils, biogas) based on availability, infrastructure & cost – 2,000 of our vehicles to be replaced with green alternative by 2026

Warehousing



Investments into renewable electricity and energy to achieve carbon neutral warehousing

Examples:

- Focus on renewable electricity (e.g. self-generated through solar panels) and renewable energy (e.g. electric heating or biogas) for all our warehouses

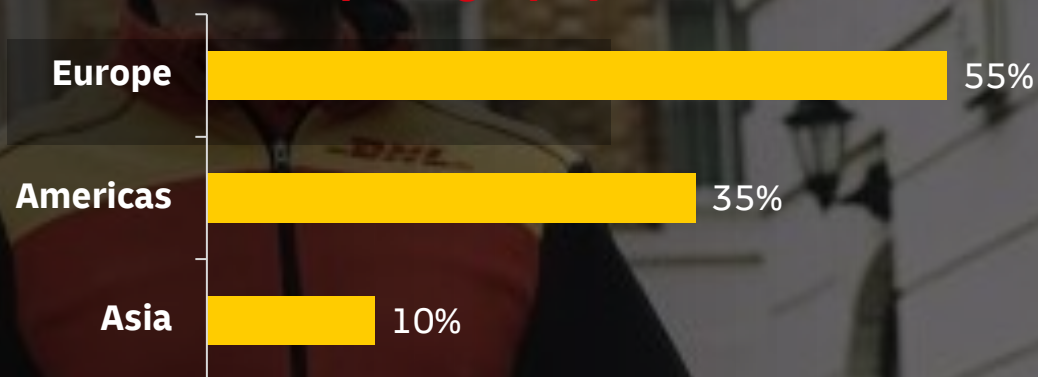
ECOMMERCE

Domestic parcel delivery in selected countries in Europe, in the United States, in specific markets in Asia, in particular in India, and deferred cross-border services primarily to, from and within Europe, as well as to and from the United States.

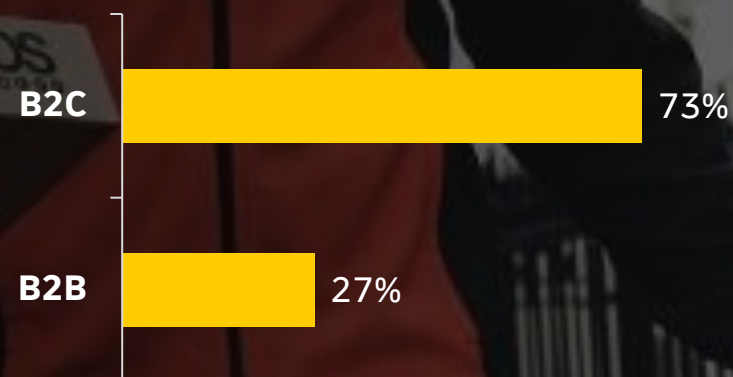
Investment Summary:

- Strong organic growth driven by domestic and cross-border e-commerce in all selected markets we operate in
- Sustainably increased EBIT, well above the level from before the pandemic in 2019, thanks to economies of scale, yield management and service performance
- Expansion of our domestic footprint by acquiring 100% of MNG Kargo in Turkey
- Investments in network capacity & automation, sustainable last-mile capabilities and technology

Revenue Mix by Geography, FY 2023



Parcel Revenue Mix, FY 2023



Our profitable core:

Focus on domestic and international parcel delivery

Core business

Domestic

- In **selected countries outside of Germany**
- This includes **Europe, US** and selected markets in **Asia Pacific**, incl. India



Deferred Cross-border

- Commercial capabilities – primarily **to/from and intra-Europe**
- Parcel Connect in Europe a **strong and growing platform** as basis for future growth

Parcel Connect

Parcel Connect is our **optimizable delivery and returns solution** developed especially for e-commerce in Europe, catering to both B2B and B2C.

- Customers benefit from a single DHL point of contact for **seamless access** to 28 European countries.
- Brands establish trust and loyalty with customers thanks to fast, flexible, hassle-free delivery and returns.



eCommerce: Key stats at a glance



1.6 billion

parcels delivered each year



>20

Offices



~28,500

Vehicles



2,900

Facilities



>51,000

Employees



>110,000

Access Points



8

Dedicated Aircraft

Data as of Dec 31st, 2023

eCommerce: Regions and service portfolio

We focus on **domestic parcel delivery** in selected countries in Europe, in the United States, in specific markets in Asia, in particular in India, and deferred cross-border services primarily to, from and within Europe, as well as to and from the United States.

Americas

- B2C domestic delivery (U.S.)
- Outbound cross-border (U.S.)
- Direct shipping (Canada to U.S.)

Europe

- Selected B2C and B2B domestic delivery in 9 countries: UK, NL, BE, SE, PL, CZ, ES, PT, TR
- Pan-European cross-border offering

India (Blue Dart)

- Premier domestic courier and integrated express package distribution

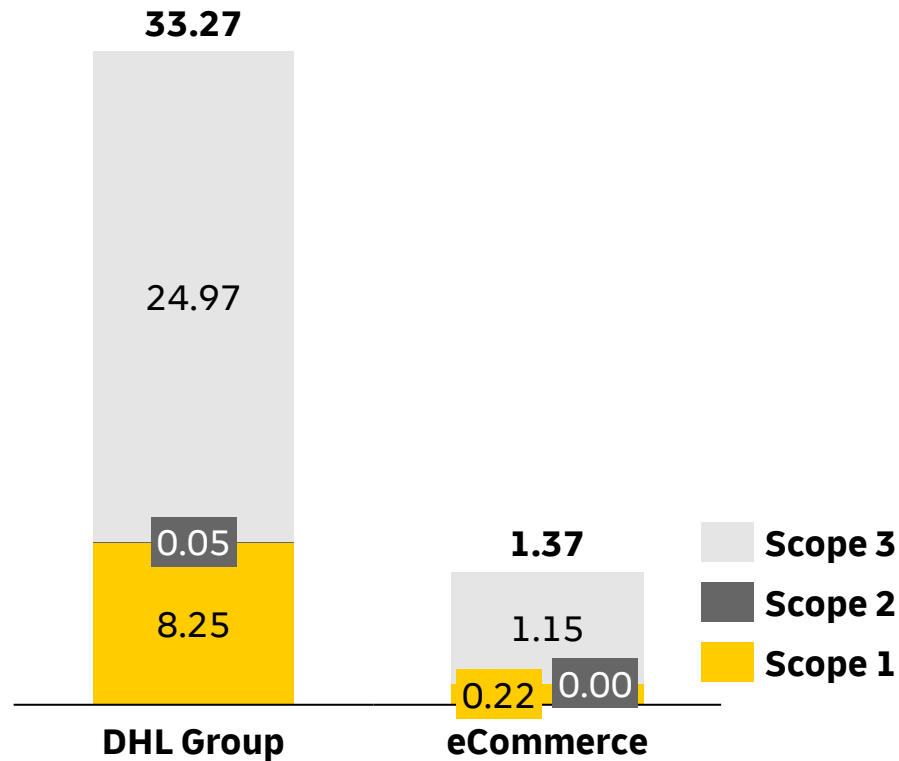
Asia/Pacific

- B2C domestic delivery in key markets of Thailand and Malaysia
- Cross-border shipping from Australia

eCommerce

Path to climate neutral operations

CO₂ Emissions 2023
m t CO₂e



* Own vehicles only and excluding 3rd party owned vehicles

Increasing investments into **Clean Operations:**

- Purchase of **sustainable fuels** wherever accessible, especially HVO for last mile and line haul
- Sustained **increase in number of EVs** in last mile, continuous replacement of traditional vehicles wherever possible
- All new facilities are approved and being built with **carbon neutral design**
- **>90%** of electricity is green electricity



> 2,000 EVs in use*
Largest **electric delivery fleet** in Netherlands



BlueDart moved from 100% grey electricity to 100% green electricity



Poland increased share of green electricity to 100%

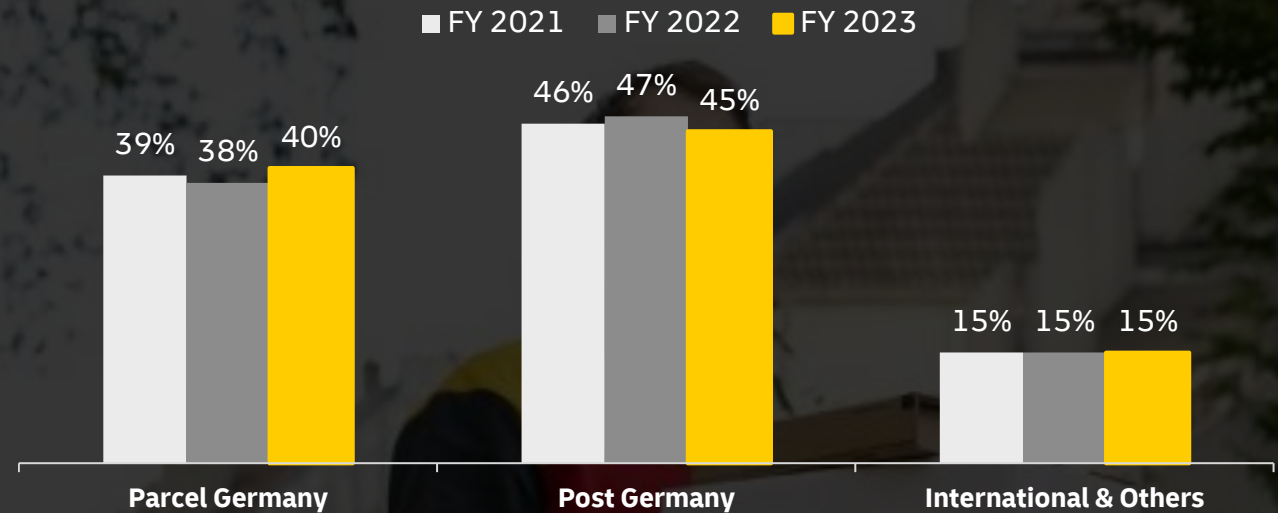
POST & PARCEL GERMANY

Transporting, sorting and delivering of documents and goods-carrying shipments in Germany and export.

Investment Summary:

- German parcel and mail service provider with leading market position
- Financial performance outlook: stable long-term EBIT with consistent FCF contribution
- Recognized Top Employer driving superior network and delivery quality
- First mover in green delivery: significantly lower CO₂e /parcel vs all delivery competitors in Germany
- Digitalization and automation: Highest productivity in the industry through scale, automation und digitalization

Revenue Mix



Market Position (2023)

~63%

Market share **Mail Communication**
(business customers)

>40%

Market share **Parcel**

German Post and Parcel Network

82 Mail sorting centers

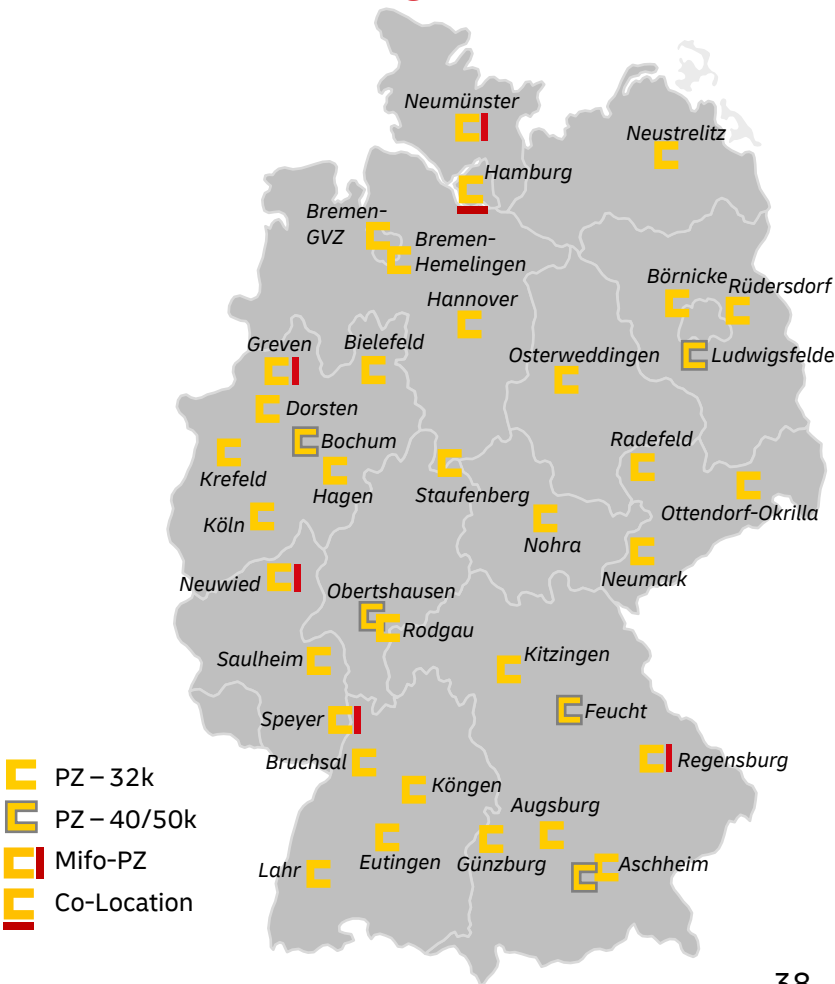


Delivery



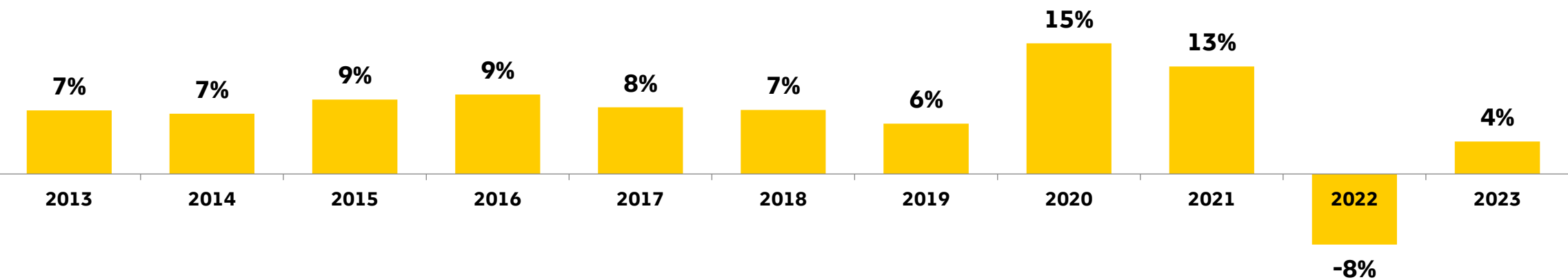
~64.5% – and growing –
of Parcel deliveries done
through joint delivery with mail

38 Parcel sorting centers (PZ)



Parcel Germany: Structural trend accelerated during pandemic, followed by normalization in 2022

Parcel Germany, volume growth, yoy



>40%

Parcel Market Share

1.7bn

Parcel Germany Volumes (2023)

>135k

Parcel Business customers

>13,000

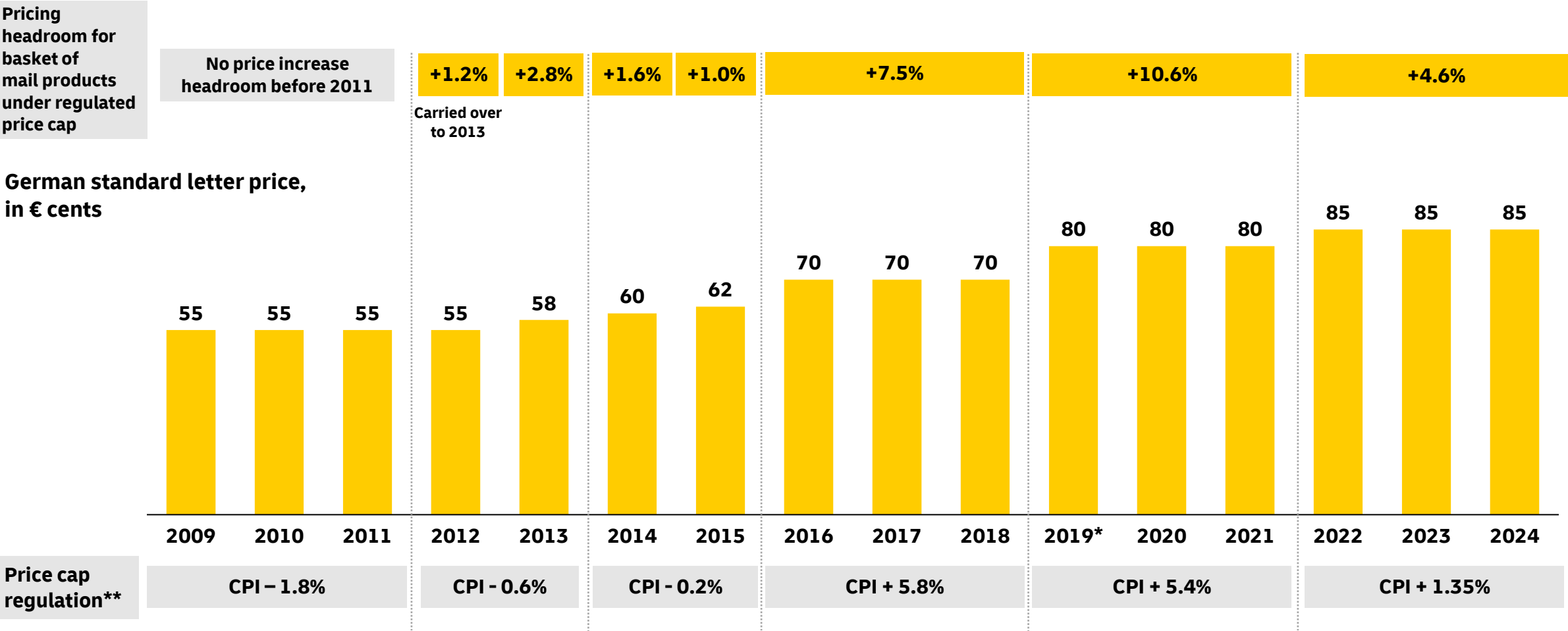
Parcel Lockers
(Packstation)

P&P Germany: Products and Pricing

P&P revenue FY23: ~ €16.9bn		Pricing
Mail Communication ~ €5.1bn	Ex-ante products – <i>private customers</i> (€0.6bn) – <i>business customers</i> (€1.4bn)	4.6% increase starting Jan 1st 2022 for 3 years (incl. international)
	Partial services – <i>business customers</i> (€2.0bn)	Increase discount for 2 nd service level by 3 pp & incentive for more E+1/2
	Other (€1.1bn)*	Partial annual price adjustments
Dialogue Marketing ~ €1.8bn	Addressed and unaddressed advertisement mailings, campaigns (both digital & physical)	Introduction of season/peak surcharge & increase in pick-up surcharge abroad & weight-differentiated increase in base prices
International ~ €2.5bn	In- and outbound Germany shipments	Partial annual price adjustments
Others/Consolidation ~ €0.9bn	Press, pension services, retail	Price curve harmonization and increase of minimum price
Parcel Germany ~ €6.8bn	Business customers Top accounts (~0.5k customers) Middle accounts (~20k customers) Small accounts (~115k customers)	Pricing varies by contracts. General price measures combined with adjustment of toll surcharge
	Private customers	Last increase July 1 st 2023 for higher weight levels and selected services

* e.g. small items eCommerce, Philately, "Postzustellungsauftrag"

Standard letter stamp price development is based on regulated price cap

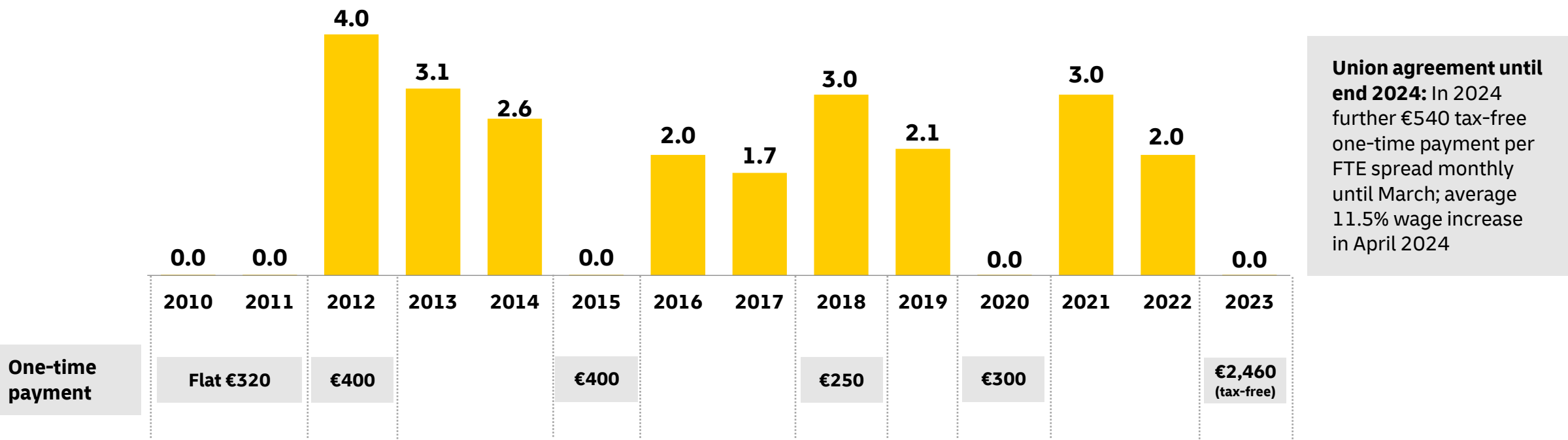


*implemented from July 1st 2019 onwards, taken into account in headroom calculation

**CPI: Consumer price index

P&P Germany: Wage agreements in Germany

Wage increases for P&P Germany employees*, yoy in %



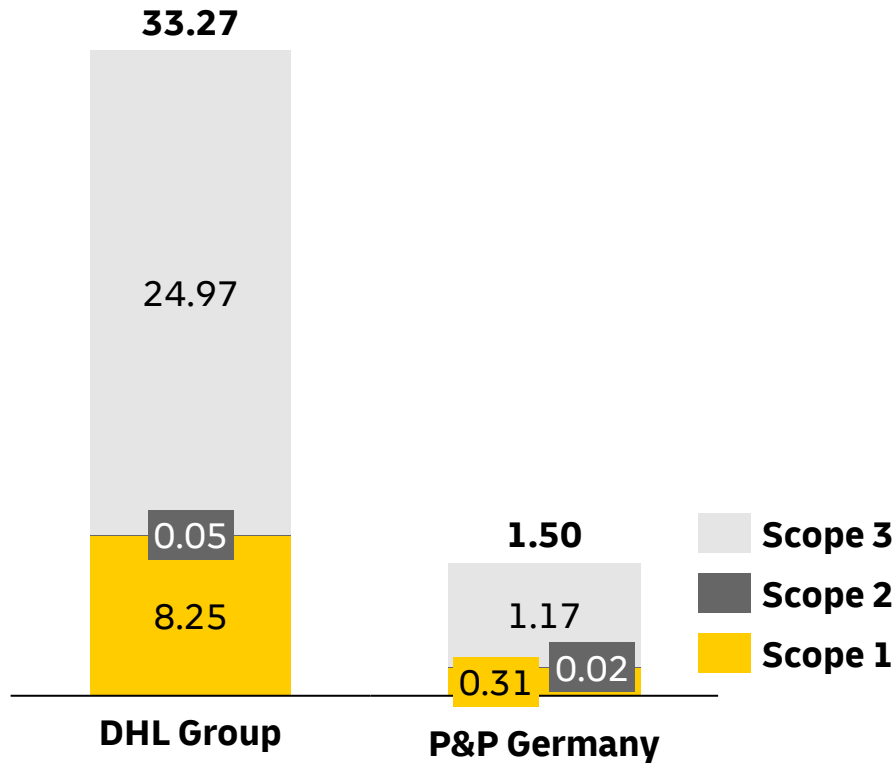
*applies to ~140,000 Deutsche Post AG tariff employees

P&P Germany

Path to climate neutral operations

CO₂ Emissions 2023

in t CO₂e



>50% of P&P delivery districts are green with **zero carbon emissions**

Currently **~28,100 electric vehicles** and **~19,000 e-bikes and e-trikes** in daily operations

~290 biogas-powered trucks and testing the use of electric trucks in a pilot area of Berlin



Currently **>13,000 Pack- and Poststations** available in Germany; to be expanded in the next few years

Sustainable regional solutions e.g. Berlin use of a solar-powered DHL parcel ship between Spandau and Westhafen for the transport of parcel shipments

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