



myDHLi – Simply Connected.

DHL Global Forwarding's innovative one-stop customer portal

Company	DHL Global Forwarding
Launch Date	May 19, 2020, Pilot Phase with >20 customers
URL	http://www.mydhli.com/

Profile

myDHLi is DHL Global Forwarding's innovative one-stop customer portal for digital logistics. The new portal integrates existing and recently launched services, such as myDHLi Quote + Book, myDHLi Track and myDHLi Analytics, with new features to provide customers with end-to-end information on all their transportation. Through functionalities similar to those on social media, customers can easily follow and share this information with their trading partners to keep them informed about all aspects of the shipping journey – anytime and anywhere.

With myDHLi, customers have full visibility and control over all their shipment needs.

Key Features

- Covers **all transport needs across all transport modes**
- **Easy to use**
- **Follow + share** functionality
Sharing of shipment status with one click allows for seamless collaboration with end-customers and partners
- **Push notifications**
Fast and accurate electronic information at all times for full shipment visibility

Quote + Book

- Tailored quotes and bookings
- Competitive rates
- Carbon calculator and emission offsetting options
- Flexible booking up to 30 days after quotation

Track

- Full visibility of shipments across Air & Ocean in near to real-time
- Full control over shipments from pick-up to final delivery
- Alerts & notifications



- Raw data Excel extracts

Documents

- Easy and quick access and download of shipment documents
- All documents in one place – quotes, commercial invoice, packing list, house bill, invoice, proof of delivery, etc.

Analytics

- Spend and volume reporting
- Customs activity
- Service quality reporting, including on-time performance
- Transparency and insights for data-based decisions