

DHL DISASTER RESPONSE TEAM

Working with the Indonesian National Board for Disaster Management (BNPB) and ASEAN Coordinating Centre for Humanitarian Assistance (AHA Centre), the Disaster Response Team (DRT) supported the Indonesian government's relief efforts following the earthquake and tsunami that hit Palu, on the island of Sulawesi in October, 2018.

23 DAYS IN INDONESIA

✓ **3,500** TONNES OF RELIEF GOODS MANAGED

✓ **26** VOLUNTEERS WERE DEPLOYED

✓ **3** TEAMS WORKED IN ROTATION

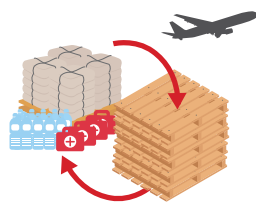
✓ VOLUNTEERS CAME FROM **7** COUNTRIES

A NEW ROLE: THE DRT FOSTERS CIVIL MILITARY RELATIONS

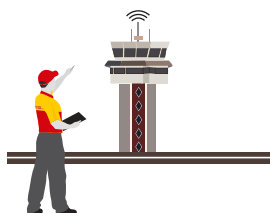
- 1 Organized daily briefings with national military forces, NGOs and airport authorities alongside the UN



- 2 Matched available aid and returning pallets with the relevant aircraft



- 3 Confirmed flight itineraries with airport authorities



- 4 Liaised with team members in Palu to receive and manage incoming aid



A DIFFERENT KIND OF DEPLOYMENT

FOR THE FIRST TIME, THE DRT WAS DEPLOYED SIMULTANEOUSLY OVER 2 AIRPORTS



BALIKPAPAN

- Staging airport for incoming government and international aid
- Aid needed to be organized for onward transportation by military aircraft to Palu



PALU

- Received incoming aid from Balikpapan
- Aid needed to be organized for further distribution to affected areas