



DHL Ranked as One of the World's Best Workplaces of 2018 recognized by Great Place to Work®

- **DHL Express was ranked on this year's list as one of 25 multinational workplaces the second time in a row**
- **In 2018, DHL Express moved up two spots since 2017 (# 6)**
- **Culture of recognition as main driver for outstanding employee satisfaction at DHL Express**

Bonn, Germany, October 18, 2018: DHL Express, the world leader in logistics and express delivery, has been recognized as the sixth best place to work globally in a 2018 employer ranking from Great Place to Work® and FORTUNE. Every year, Great Place to Work®, a global people analytics and consulting firm, assesses the work experience of employees through their certification program. In 2018, more than 7,000 organizations participated in the survey process, representing the voices of 12 million employees worldwide. From that pool of companies, the 25 World's Best Workplaces have been selected. The assessment criteria are built around the core criterion of Trust, analyzing the relationship of employees with management, other employees and to their jobs.

"At DHL Express, we build our business strategy around our motivated people", says Ken Allen, CEO, DHL Express. "We believe that employee motivation directly results in customer satisfaction and loyalty which brings business success. Our more than 100,000 employees are the biggest asset we have. This is why it is amazing to see that our investment in our people shows a sustainable impact."

"Our HR strategy is looking holistically across the entire employee journey", says Regine Buettner, Executive Vice President HR, Global & Europe, DHL Express. "While establishing a customer-first mindset across the organization, we make sure that we meet the needs of our employees so they have their best day at work every day. 'Respect & Results' is the principle guiding our actions and decisions, it reflects that while we create a trustful work environment, we sustain a high-performance mentality. A culture of engagement and recognition happens by design, not by default. While HR has a strategic, enabling and consulting role, it requires our leaders to actively shape the culture and our employees to live it on a daily business."

"Congratulations to the World's Best workplaces. It is a big challenge to build a high-trust culture that is great for employees in many countries across the globe. These organizations have bold leaders who have risen to the challenge - they are the vanguard showing millions of organizations worldwide that is possible and desirable to create a great place to work for all," says Great Place to Work's CEO, Michael Bush.

The Great Place to Work® ranking of the 25 World's Best Workplaces can be found [here](#).

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DHL – The logistics company for the world

DHL is the leading global brand in the logistics industry. Our DHL family of divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 360,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, energy, automotive and retail, a proven commitment to corporate responsibility and an unrivalled presence in developing markets, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 60 billion euros in 2017.