



DHL Parcel adjusts prices for business customers with list prices

- **New prices apply from September 1, 2019.**
- **Toll surcharge of €0.10 per parcel listed separately for the first time**

Bonn, July 29, 2019: DHL Parcel is increasing its prices for business customers with list prices from September 1, 2019. Just in March, the company announced annual investments of 150 million euros for personnel, further automation and the expansion of its postal and parcel infrastructure. These investments will benefit customers by improving quality and performance, especially as volumes in the parcels market continue to grow. With this price increase, the company is also responding to the generally significant increase in transport and personnel costs in order to ensure the high quality of service for its customers in the future as well.

"In order to reliably process the increasing parcel volumes, we are continuously investing in the expansion and modernization of our parcel network. In July 2019, we also transferred around 13,000 employees from subsidiaries to the company's collective agreement, thereby further improving working conditions and fair wage structures", explains Ole Nordhoff, Chief Marketing Officer Post & Parcel Germany at Deutsche Post DHL Group.

With the price adjustment, DHL is also responding to the wish of many customers to disclose external influences, such as government charges, on transport costs in the course of the expansion of the truck toll on federal roads to mid-2018 and the increase in toll rates in January 2019. For the sake of transparency, the company will therefore report the toll surcharge of 0.10 euros per parcel separately from the parcel price as of September 1, 2019.

As in the previous year, DHL Paket will adjust the prices for customers with individually agreed conditions at a later date.

– End –

You can find the press release for download as well as further information on dpdhl.com/pressreleases

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DHL – The logistics company for the world

DHL is the leading global brand in the logistics industry. Our DHL family of divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 380,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, energy, automotive and retail, a proven commitment to corporate responsibility and an unrivalled presence in developing markets, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 61 billion euros in 2018.