Press release



DHL certified as Top Employer Global for fifth consecutive year

- · DHL Express is the only company to be recognized in all regions
- The World leader in express delivery is one of just 14 companies to be recognized as Top Employer Global

Amsterdam/Bonn, February 15, 2019: DHL Express, the world leader in logistics and express delivery, has been recognized for the fifth straight year as a leading global employer. Top Employers Institute awarded its prestigious Top Employer Global to DHL after certifying the company's HR practices in 61 countries. DHL is one of just 14 companies to be recognized as Top Employer Global and – for the fifth year in a row – the only company to be certified in all regions.

"Having motivated, engaged employees is the backbone of our business at DHL Express. The passion, loyalty and professionalism shown by our 100,000 employees worldwide ensure we deliver a best-in-class service to our customers, and differentiates us from the competition," says John Pearson, CEO DHL Express. "Receiving the Top Employer Global certification for the fifth consecutive year is great recognition of the investment we make in our workforce and the excellence our people deliver every day."

"It all starts with our people. We have a workforce of motivated people who are insanely customer centric and will do everything to get the job done for the customer. With such a diverse and truly global workforce, our HR function is essential to creating attractive working conditions to attract and retain talent, cultivating a network that operates As One, and helping our business to remain successful in a rapidly changing world," said Regine Buettner, Executive Vice President, Global and Europe HR, DHL Express. "Being ranked among the world's best employers by a reputed external organization such as Top Employers Institute is a great acknowledgment of the effort we have invested in making DHL a place where our employees can enjoy coming to work and realize their full potential."

Top Employer certification recognizes the accomplishments of organizations that are providing the highest standards in employee conditions. The first step in the certification process is participation in the HR Best Practices Survey: a comprehensive analysis of an organization's Human Resources environment. After completion of the HR Best Practices Survey, the Top Employers Institute determines which organizations have reached the required standards to be certified as Top Employers. It then validates its findings, including with the support of a third-party audit, before confirming certification. Regional and global certifications offer additional

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recognition to employers focused on advancing employee conditions within their entire organization, and the world.

DHL Express was recognized in particular for its strong performance in the areas of Leadership Development and Talent Strategy.

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You can find the press release for download as well as further information on www.dpdhl.com/pressreleases

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DHL – The logistics company for the world

DHL is the leading global brand in the logistics industry. Our DHL family of divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, ecommerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 360,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, energy, automotive and retail, a proven commitment to corporate responsibility and an unrivalled presence in developing markets, DHL is decisively positioned as "The logistics company for the world".

DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 60 billion euros in 2017.