## Press release



## DHL is one of the World's Best Workplaces recognized by Great Place to Work®

- DHL Express was ranked on this year's list as one of the best 25 multinational workplaces, the third time in a row
- DHL Express moved up two spots since 2018 (# 4)

City, October 7: DHL Express, the world's leading international express service provider, has been recognized as the fourth best place to work globally in the 2019 employer ranking from Great Place to Work® and FORTUNE. Every year, Great Place to Work®, a global people analytics and consulting firm, assesses the work experience of employees through their certification program. In 2019, more than 8,000 organizations participated in the survey process, representing the voices of 12 million employees worldwide. From that pool of companies, the 25 World's Best Workplaces have been selected. The assessment criteria are built around the core criterion of Trust, analyzing the relationship of employees with management, other employees and to their jobs. This year DHL Express was ranked as one of the best workplaces of the world for the third time in a row.

"This hat-trick is a huge source of pride for everyone at DHL Express", says John Pearson, CEO of DHL Express. "It is also a strong testament that our culture of recognition is a main driver for our outstanding employee satisfaction. Our more than 100.000 employees are at the heart of our business and the most important driver of our global success. They are the ones who put their passion for their work at the service of our customers to offer them best possible quality – everyday, everywhere."

"Our intention has always been to be an employer of choice", says Regine Buettner, Executive Vice President HR, Global, DHL Express. "We want DHL Express to be somewhere that people desire to work and where our people enjoy coming to work every day. We have achieved that through abiding by a very simple strategy that starts with 'motivated people' and this has in turn enabled us to carve out a distinct culture within our business. Our high performance mentality is echoed all around the world and our people possess a genuine sense of passion and purpose – something which I am incredibly proud that Great Place to Work continue to recognise."

"If you think about what over 100,000 people do every day at DHL in over 220 countries to deliver products and services in the most urban and remote corners of the world, this is perhaps the most global company in the world. When you think about all the language, culture, weather, and regulatory challenges they face daily and yet they are able to connect people and improve lives (putting their employees first) it is clearly one of the most amazing companies in the world. 92% of their people from the top of the organization to the frontline say it is a Great Place to Work For All. Their secret? Being purpose driven and having the most innovative and comprehensive "Certified International Specialist" training program in the world" says Great Place to Work's CEO, Michael Bush.

The Great Place to Work® ranking of the 25 World's Best Workplaces can be found here.

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**DHL** – The logistics company for the world

**DHL** is the leading global brand in the logistics industry. Our DHL family of divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 380,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, energy, automotive and retail, a proven commitment to corporate responsibility and an unrivalled presence in developing markets, DHL is decisively positioned as "The logistics company for the world".

DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 61 billion euros in 2018.