

myDHLi Quote & Book: DHL Global Forwarding's new online service

- **New tool compares air and ocean freight based on rates and lead times while providing visibility of all available options**
- **Transport insurance available in just a few clicks**
- **Most consumer-oriented online quotation offering and booking service**

Bonn, May 27, 2019: DHL Global Forwarding, Deutsche Post DHL Group's air and ocean freight specialist, has launched myDHLi Quote & Book, a new convenient online service for comparing quotations and making instant bookings, 24 hours a day, 7 days a week, for air and ocean freight and even for door-to-door shipments. The service guides customers through the quotation journey and enables them to directly compare available options, including DHL Ocean Connect LCL (less-than-container-load) as well as two speeds of air freight, DHL Air Connect and DHL Air Economy. Users can also book transport insurance for the shipment in just a few clicks. The service is now available at <https://quote.mydhli.com> in more than 60 countries.

"Today, we launched the industry's most user-friendly online quotation and booking service. With this new service, we continue our digital transformation with the clear aspiration to become the leading global logistics provider," states Tim Scharwath, CEO DHL Global Forwarding, Freight. "During the development of myDHLi Quote & Book, we listened to our customers' needs and improved upon our prior online tool. We added new features, increased coverage and implemented a highly intuitive user interface to achieve a simple and effective customer experience."

Online freight quotations, bookings and transport insurance made simple

The easy-to-navigate tool allows instant access to air and ocean freight quotes with a minimum of information required. Transparent air and ocean freight quotes allow customers to compare rates and lead times to select the best option. For air freight, customers can choose between DHL Air Connect, an efficient solution with a typical delivery time of 3-5 days, and DHL Air Economy, a cost effective option that uses alternative carriers and routes to deliver in about 5-7 days. Both booking options cover general cargo up to 2,000 kg per shipment. For ocean freight, instant quotes are generated for LCL shipments up to 10,000 kg/ 20cbm per shipment. In addition, DHL Global Forwarding is one of the first freight forwarders offering an insurance option with its online quotation and booking service. To calculate the insurance, customers



simply select the right transport mode and product and enter the good's value.

Further, customers can save quotes and share them with selected recipients via e-mail or directly continue to booking. Quotes are valid for up to 30 days and can be accessed for booking at a later stage during this time.

Upon booking, customers are informed via an email containing tracking information and an overview of the ordered service.

Shippers and consignees can complete their purchases using all common pre-paid, collect and cross-trade terms. myDHLi Quote & Book is currently available in more than 60 countries representing 98% of all ocean and air freight volumes.

In addition, customers may request a quote for special cargo, including dangerous goods, lithium batteries and non-stackable cargo, which is provided in a separate email from DHL.

The new myDHLi Quote & Book saves time for customers and helps them take the right decisions in terms of transport mode and transit time.

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You can find the press release for download as well as further information on dpdhl.com/pressreleases

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50 Years DHL

In 2019 DHL is celebrating 50 years since the company's founding by three entrepreneurs in San Francisco in 1969. DHL began as a disruptor to the traditional delivery industry,



circumventing bureaucracy with an innovative new service to deliver documents by air overnight. Since then, DHL has grown into a globe-spanning family of DHL companies with about 380,000 employees in over 220 countries and territories that covers the entire spectrum of logistics and supply chain services. DHL's customer-centricity and can-do culture have fueled five decades of innovation – from the DHL 1000, one of the first word processing computers in the world, to using the purpose built StreetScooter, an environmentally friendly delivery vehicle powered by an electric drive and developed by Deutsche Post DHL Group. With the Mission 2050 commitment to reach zero group-wide emissions by 2050, DHL is continuing to be a trailblazer in the logistics industry.

DHL – The logistics company for the world

DHL is the leading global brand in the logistics industry. Our DHL family of divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 380,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, energy, automotive and retail, a proven commitment to corporate responsibility and an unrivalled presence in developing markets, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 61 billion euros in 2018.