

DHL adds latest AI advancements to the Resilience360 platform

- **Expanded AI-based capabilities by improving data science support and utilizing machine learning and natural language processing for relevant, precise classification of global disruptions**
- **5th Annual Risk & Resilience Conference with focus on impact of climate change: Kathy Fulton, Associate Director at American Logistics Aid Network to discuss critical role of commercial supply chains in disaster response and recovery**

Bonn/Germany, September 19, 2019: At the 5th Annual Risk & Resilience Conference, DHL introduces how the latest features built in the Resilience360 platform are weaving AI capabilities throughout the tool and paving the way for global organizations to proactively manage supply chain risks. Using classification engines and collaborative filtering, Resilience360 is able to apply the algorithms to the Incident Monitoring module which forms the basis of the tool. AI will help to analyze millions of risk intelligence data sources daily and apply user behavior learnings to determine the relevancy of future disruptions, therefore improving the self-learning capabilities of the tool.

"Modern businesses must navigate increasingly complex and volatile supply chains through a larger number of disruptions caused by climate change and trade wars," explains Tobias Larsson, Founder and CEO of Resilience360. "However, thanks to innovative technologies such as predictive analytics and machine learning algorithms, we are in a position to identify and manage risk like never before. By continuously enhancing the Resilience360 platform with additional capabilities, it has grown rapidly over the last couple of years and now has over 13,000 users world-wide."

5th Risk & Resilience Conference to discuss risks of climate change

At the conference today at the DHL Innovation Center in Germany, approximately 180 leaders in supply chain, business continuity, security and risk management from around the globe will collaborate on supply chain risk management solutions and examine emerging risks like hurricanes, supplier failures, environmental regulations and trade wars.

Under the theme of "Climate, Change and Our Supply Chains", the conference focuses on the role of businesses in assessing and addressing risks that a warmer planet is likely to bring, such as the impact on employees, resources, assets and infrastructure. The American Logistics Aid Network (ALANaid), a leading organization that provides supply chain assistance to disaster relief



organizations (and other non-profits), heads an impressive list of top executives and practitioners that will present on breakthrough technology and methodologies for resiliency. The climate secretariat UNFCCC will present their latest research on the future of climate change adaptations and other top companies such as Bayer and BMW will share insights on the importance of supply chain transparency to plan ahead and mitigate crises in their supplier network.

Global supply chains face a broad range of risks, such as natural disasters, cyber-attacks, and a rapidly changing regulatory environment. DHL's Resilience360 platform provides businesses with the tools to predict, assess and mitigate the risks of supply chain disruption quickly with near real-time global visibility through the vast DHL network of intelligence.

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For more information about Resilience360 and its breadth of supply chain risk management solutions, please click [here](#).

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50 Years DHL



In 2019 DHL is celebrating 50 years since the company's founding by three entrepreneurs in San Francisco in 1969. DHL began as a disruptor to the traditional delivery industry, circumventing bureaucracy with an innovative new service to deliver documents by air overnight. Since then, DHL has grown into a globe-spanning family of DHL companies with about 380,000 employees in over 220 countries and territories that covers the entire spectrum of logistics and supply chain services. DHL's customer-centricity and can-do culture have fueled five decades of innovation – from the DHL 1000, one of the first word processing computers in the world, to using the purpose built StreetScooter, an environmentally friendly delivery vehicle powered by an electric drive and developed by Deutsche Post DHL Group. With the Mission 2050 commitment to reach zero group-wide emissions by 2050, DHL is continuing to be a trailblazer in the logistics industry.

DHL – The logistics company for the world

DHL is the leading global brand in the logistics industry. Our DHL family of divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 380,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, energy, automotive and retail, a proven commitment to corporate responsibility and an unrivalled presence in developing markets, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 61 billion euros in 2018.