

DHL Supply Chain deploys latest version of smart glasses worldwide.

- **DHL will be one of the first customers worldwide to use the latest generation of Glass Enterprise Edition in warehouses and hubs.**
- **With longer battery life, faster processors and shorter charging times, the new devices have been further optimized for industrial use in intralogistics.**
- **Smart Glasses and Wearables are one part of the digitalization strategy at DHL.**

Bonn (Germany), May 21, 2019: As part of its company-wide digitization strategy DHL Supply Chain, market leader in contract logistics and part of the Deutsche Post DHL Group, is further expanding the deployment of Smart Glasses and wearables. As one of the first customers worldwide, DHL will now use the second-generation of Glass Enterprise Edition. The device can virtually support the vision picking process in warehouses. Augmented reality in the warehouse is driving a more accurate, productive and efficient picking process. While user-friendly and intuitive, hands-free picking is providing a positive experience and high approval rating among employees. The successful use of smart glasses in contract logistics has also convinced other DHL business units. In the future, DHL Express will also use these wearables in its hubs.

Smart Glasses have been very successfully piloted at DHL Supply Chain in early 2015 before making them a standard in today's warehouse operations with DHL. Following test runs in the USA, Europe and the UK, the contract logistics company has rolled out this technology step by step over the past few years and is now using vision picking, a picking process supported with augmented reality, in most geographical regions. A success that also convinced DHL Express. The experts for international express delivery are using smart glasses at its freight hubs in Brussels, Belgium, and at Los Angeles Airport, USA. Further deployments are planned at the US airports of New York, Cincinnati and Chicago.

"With the second generation of Glass Enterprise Edition, we can now provide our customers and employees with even more powerful, technically optimized smart glasses. The possibility of object recognition is also particularly promising for us in industrial applications. With the corresponding software, it is no longer just possible to read out barcodes, locate products and display the corresponding storage compartment; in future, also complex objects can be identified with the smart glasses. We expect this to lead to further productivity increases from



which our employees and our customers will benefit equally," explains Markus Voss, COO and CIO of DHL Supply Chain.

Improvements to the latest generation of smart glasses include longer battery life, a processor that is twice as fast, and shorter charging times. According to the manufacturer, the devices are also much more robust. Improvements take the industrial use in intralogistics into account.

"These glasses and other wearables such as ring scanners and Smart Watches are already being used commercially in many of our warehouses. While these applications are only one part of a company-wide digitalization strategy at DHL Supply Chain, that includes the use of robots, drones, autonomous vehicles and many other technologies, I am particularly pleased with the positive feedback from the colleagues who work with these wearables on a daily basis. The operation is so intuitive, their hands are free to "pick" and the visual support helps to locate the products really fast and sort them into the intended trolley boxes. Our colleagues are perfectly equipped to carry out picking quickly," says Markus Voss, COO and CIO of DHL Supply Chain.

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You can find the press release for download on dpdhl.com/pressreleases

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50 Years DHL

In 2019 DHL is celebrating 50 years since the company's founding by three entrepreneurs in San Francisco in 1969. DHL began as a disruptor to the traditional delivery industry, circumventing bureaucracy with an innovative new service to deliver documents by air overnight. Since then, DHL has grown into a globe-spanning family of DHL companies with



about 380,000 employees in over 220 countries and territories that covers the entire spectrum of logistics and supply chain services. DHL's customer-centricity and can-do culture have fueled five decades of innovation – from the DHL 1000, one of the first word processing computers in the world, to using the purpose built StreetScooter, an environmentally friendly delivery vehicle powered by an electric drive and developed by Deutsche Post DHL Group. With the Mission 2050 commitment to reach zero group-wide emissions by 2050, DHL is continuing to be a trailblazer in the logistics industry.

DHL – The logistics company for the world

DHL is the leading global brand in the logistics industry. Our DHL family of divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 380,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, energy, automotive and retail, a proven commitment to corporate responsibility and an unrivalled presence in developing markets, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 61 billion euros in 2018.