



Press release

DHL Express demonstrates next step of urban logistics in London

- **DHL boat on River Thames replaces transfers via trucks**
- **Daily riverboat freight service to transport small packages into central London for last mile delivery by bike**
- **New river freight route through London, operated by Thames Clippers Logistics, is part of DHL's commitment to reduce congestion**

London/Bonn, 29th September 2020 - DHL Express, the world's leading international express service provider, has launched London's first riverboat parcel delivery service, which aims to ease congestion and provide a reliable and efficient way of transporting deliveries across the capital. The innovative service has been introduced as part of DHL's commitment to using blended transport modes to improve access to urban areas and is an important step towards exploring the use of the river for small scale freight transport.

"This year we will invest about 1 billion EUR in our infrastructure for growing our global network and therefore further improve the quality of our customer business", says John Pearson, CEO of DHL Express. "Besides the renewal of our aircraft fleet and the expansion of our hubs and gateways we are constantly looking for innovative solutions that help us turning our vision of 'connecting people, improving lives' into reality. This also includes new transport modes, we're bringing forward to reduce road traffic, carbon output and improve air quality. The riverboat is a fast, efficient and reliable way of utilizing a currently untapped access route into London and it is one of a couple of initiatives we are investing in, on our way to zero emission in 2050."

The riverboat service, operated by Thames Clippers Logistics, will run daily at 7:30am, transporting packages into London. The shipments will be loaded from electric vehicles onto the riverboat at Wandsworth Riverside Quarter Pier before travelling at high speed along the Thames into central London, docking at Bankside Pier for final mile delivery on DHL courier bicycles.

DHL has proven the effectiveness of combining land and waterways through its established canal delivery network in Amsterdam and Venice, but the service in London represents its first high speed service.



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Ian Wilson, Chief Executive UK&I, DHL Express said: "With traffic and poor air quality becoming an increasing problem in urban areas like London, we're committed to finding a better blend of transport. This new and unique service, combining electric vehicles, riverboat and last-mile bikes creates fast and efficient access across the capital."

Sean Collins, CEO, Thames Clippers Logistics said: "We're thrilled to be facilitating this service alongside DHL. The river is a widely under-used natural source of transportation and as we have demonstrated over the last 21 years with our passenger services, the river has opportunity to innovate and evolve - this new high-speed parcel delivery service is a great example of this. As a business we strive to maximise the uses of the river as a mode of transport and will continue to reduce congestion on London's roads."

The riverboat service is the latest addition to GoGreen, DHL's group-wide environmental protection program. GoGreen is the cornerstone of DHL's sustainability work and focuses on reducing and avoiding emissions of greenhouse gases and local air pollutants. Within this is Mission 2050, targeting a reduction of all logistics-related emissions to zero by the year 2050.

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DHL – The logistics company for the world

DHL is the leading global brand in the logistics industry. Our DHL divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 380,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global sustainable trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, engineering, manufacturing & energy, auto-mobility and retail, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 63 billion euros in 2019. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. Deutsche Post DHL Group aims to achieve zero-emissions logistics by 2050.