



DHL Freight expands certification for its global management system

- **335 sites and service partners are now matrix certified based on three ISO standards**
- **There are plans to expand the certification to include occupational health and safety according to ISO 45001 in 2021**
- **The certification confirms the highest quality, environmental and energy management standards**

Bonn, October 1, 2020: DHL Freight, one of the leading providers of road freight services in Europe, has successfully achieved ISO 9001, ISO 14001 and ISO 50001 certification of its integrated management system by the certification body DEKRA. A total of 335 sites operating in the areas of transport, logistics and customs services are now part of the certified management system. The matrix certification guarantees that the uniform management system and processes being implemented at all DHL Freight locations and service partners around the globe meet high standards of quality, environmental and energy management.

“We are delighted to have received this endorsement of our efforts in the areas of sustainability and quality. The monitoring audits conducted by DEKRA again demonstrate that the projects we have initiated as part of our Strategy 2025 are bearing fruit. The latter are also a way for us to show that business success and sustainability are not mutually exclusive but go hand in hand. Even during a global pandemic, we must not lose our focus on quality and sustainability,” emphasizes Thomas Vogel, COO DHL Freight.

The uniform implementation of quality, environmental and energy management standards has been audited by DEKRA, an independent provider of certifications that surveys and audits corporate management systems. 335 DHL Freight sites and service partners have received the ISO 9001 (Quality Management), ISO 14001 (Environmental Management) and ISO 50001 (Energy Management) certification.

“DHL Freight has once more proven the certification of its global management system. In spite of the global pandemic, the second monitoring audit of the quality, sustainability and energy management system was completed successfully. DHL Freight has been meeting this requirements at a high level for many years, something that the company can be truly proud of,” states Dr Rolf Krökel, Managing Director of DEKRA Certification GmbH.



By mid-2021, the matrix certification for all locations worldwide is to be expanded to include the ISO 45001 standard (Occupational Health and Safety Management). This will make the established occupational health and safety management system that has been in place globally at DHL Freight and its service partners for years part of the externally audited and certified processes. ISO 45001 is a standard published in 2018 that specifies requirements and implementation guidelines for an occupational health and safety management system, replacing the British standard OHSAS 18001 (Occupational Health and Safety Assessment Series).

“The successful execution of external digital audits during the peak phase of the Covid-19 pandemic demonstrates our unlimited ability to act in times of crisis as well as the outstanding commitment of all functions and divisions of DHL Freight. Our customers can rely on the fact that we at DHL Freight fully comply with strict international quality, environmental and energy guidelines as well as occupational health and safety requirements. The certification highlights the real sense of responsibility we have towards our employees and also shows that we are already setting standards for the future with regard to digitalization at DHL Freight,” Thomas Vogel explains.

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You can find the press release for download as well as further information on dpdhl.com/pressreleases

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