

Deutsche Post DHL Group celebrates Top Employer awards

- **DPDHL Group has been recognized by the Top Employer Institute in more than 75 countries**
- **Certifications emphasize the Group's commitment to employee engagement and good working conditions**

Bonn, 3rd February 2020 – Deutsche Post DHL Group, the world's leading logistics company, has been certified as Top Employer 2020. The Top Employer Institute's Global Certification Program annually certifies and recognizes companies who demonstrate a continuous commitment to providing the best working conditions for their employees at country level. For this award, each certified business unit at DPDHL Group went through a multi-stage certification program in which various categories were audited and evaluated by independent experts. According to the institute all units – namely Post & Parcel Germany, DHL Supply Chain, DHL Global Forwarding, Freight and DHL Express – are top performers in the areas of “Talent Strategy” and “Culture” as well as “Learning & Development”.

“We are extremely proud to be named as Top Employer in 75 countries worldwide,” says Thomas Ogilvie, Board Member for Human Resources at Deutsche Post DHL Group. “Our employees are our biggest asset and the most essential component to our business. We provide them with an environment in which they feel respected, and are actively encouraged to unlock their full potential. Building on the independent review by the Top Employers Institute, we want to identify optimization potential and on this basis continuously develop further. Our goal is to be one of the most attractive employers worldwide.”

Individual recognition by business unit

Post & Parcel Germany is a top employer

The division has been awarded Top Employer certification for the first time. Post & Parcel Germany is one of the top three companies nationwide when it comes to “Workforce Planning”, “Career & Succession Management” and “Culture” and is therefore a leader among German employers. It also achieved great results with regard to both the acquisition of talent and its talent strategy as well as within the field of “Learning & Development” and “Leadership Development”. With over 110,000 post and parcel deliverers, the division faces special challenges in running such a comprehensive business on the roads of Germany every day. The award is a strong testament to the unit's efforts to deliver superior quality to their customers while investing in a working

environment that will keep their employees satisfied.

DHL Supply Chain certified as Top Employer in 11 countries in Europe and the Americas

For the fourth time in a row, DHL Supply Chain, the specialist contract logistics arm of Deutsche Post DHL Group, has been honored from the Top Employers Institute. The division attained top scores in the categories “Talent Strategy”, “Career & Succession Management”, as well as “Leadership Development”. DHL Supply Chain’s commitment to continuously strive for excellent working conditions has been recognized in 11 participating countries, including: Belgium, the Netherlands, Portugal, Spain, Turkey, the UK and Ireland, as well as the US, Brazil, Canada and Chile. Together, these countries represent more than 60 percent of the division’s entire workforce. With Top Employer awards in seven European countries, DHL Supply Chain has also attained Top Employer Europe certification.

DHL Global Forwarding, Freight has been certified as Global Top Employer for the first time

DHL Global Forwarding, Freight, the air, ocean, and road freight specialist of Deutsche Post DHL Group, was certified for the first time as a global Top Employer in six regions. This most recent recognition spans 35 countries in Africa, Asia, Latin-America, North America, the Middle East, and Europe. The certification attests to DHL Global Forwarding, Freight’s achievement in implementing best practices, focused on fostering a positive work environment and encouraging its employees’ personal and professional development. The engagement and recognition of employees is key for building expert teams who provide best-in-class freight forwarding services to the customers. Training opportunities and talent development programs are consistently reviewed at DHL Global Forwarding, Freight, to ensure that they are the most rigorous, and benchmarked against the requirements of the industry.

DHL Express maintained leading position as Global Top Employer 2020

DHL Express, the world leader in logistics and express delivery, has been recognized as a leading global employer for the sixth year in a row. The division has been certified as Top Employer in 64 countries across Africa, Asia, North and Latin America, Europe and Middle East. It was recognized for its strong performance in the areas of “Leadership Development” and “Talent Strategy”. Key components are attractive working conditions, a good network and retaining talents. These pillars are crucial for the ambition on highest quality and its strong customer-centricity.

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You can find the press release for download as well as further information on dpdhl.com/pressreleases

Media Contact:

Deutsche Post DHL Group

Media Relations

Hannah Braselmann

Phone: +49 228 182-9944

E-mail: pressestelle@dpdhl.com

On the Internet: dpdhl.de/press

Follow us at: twitter.com/DeutschePostDHL

Deutsche Post DHL Group is the world's leading logistics company. The Group connects people and markets and is an enabler of global trade. It aspires to be the first choice for customers, employees and investors worldwide. The Group contributes to the world through responsible business practice, corporate citizenship and environmental activities. By the year 2050, Deutsche Post DHL Group aims to achieve zero emissions logistics.

Deutsche Post DHL Group is home to two strong brands: Deutsche Post is Europe's leading postal service provider. DHL offers a comprehensive range of international express, freight transport, and supply chain management services, as well as e-commerce logistics solutions. Deutsche Post DHL Group employs approximately 550,000 people in over 220 countries and territories worldwide. The Group generated revenues of more than 61 billion Euros in 2018.