

#### DHL expresses appreciation to its employees on a Boeing 757 plane

- DHL Express shows its gratitude to everyday heroes in health care and logistics alike that keep crucial infrastructure running
- The labeled aircraft, a customized Boeing 757F, is spreading a 'Thank You' message throughout Europe and beyond

**Bonn, June 3, 2020:** DHL Express, the world's leading express service provider, came up with a special gesture to thank frontline workers amid the Coronavirus pandemic. A DHL aircraft with rainbow symbols and huge stickers saying 'Thank you' shows DHL Express' gratefulness for all essential workers who keep operations and its network with hubs and gateways in more than 220 countries and territories up and running.

"We're excited to express thankfulness for our brave people as well as all the courageous health care and nursing personnel who guarantee that our world can keep going in the current global crisis" says Alberto Nobis, CEO DHL Express Europe. "Thanks to their efforts, we are able to maintain the stability of supply chains and critical infrastructure. With our special aircraft we want to emphasize our deepest gratitude and respect for their selfless actions and willingness to fight for a good cause."

DHL Express has strongly demonstrated the resilience of its intercontinental network and that it is a reliable partner for all of its customers as all hubs and gateways have been fully in operations through all days of the Covid-19 crisis. With approximately one million Time Definite International (TDI) deliveries per day and an aircraft fleet of more than 260 dedicated planes, DHL Express strives for excellence in customer service despite the pandemic. Among them were several time-critical deliveries of medical equipment to take part in fighting the spread of the Coronavirus and in saving as many lives as possible.

"We have unique people and an unique network. We are proud of both as these assets are the crucial pillars for supporting our customers with highest quality services, in their daily business and to overcome any crisis" comments Roy Hughes, Executive Vice President of Network Operations Europe. We will continue to work on keeping all of our operations up and running for our customers while maintaining our employees' safety."

The DHL "Thank you" aircraft is being used as a normal network flight with the registration number G-DHKF and different destinations across Europe and beyond. Until now the aircraft has stopped in 23 different countries and 32 different gateways including Germany, UK, Finland, Denmark, Bulgaria, Croatia, Romania, Italy, Spain, and Morocco to name just a few. Further stops in Israel, Portugal and Austria are planned. To spread the message even more and to engage colleagues, Network Operations

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Deutsche Post DHL Group Charles-de-Gaulle-Str. 20 53113 Bonn Germany Phone+49 228 182-9944Fax.+49 228 182-9880

Email pressestelle@dpdhl.com Twitter www.twitter.com/DeutschePostDHL

www.dpdhl.com

# Press release



Europe started "Rainbow & Heroes", which is a campaign aimed at encouraging colleagues to share their best pictures of the aircraft in different facilities through Europe. To reach additional colleagues at the DHL aprons and inside the hubs and gateways a transport container (ULD – Unit Load Device) has been labeled with a "Thank YoULD" message as of end of May. This container which is used for transport the express shipments, will be flown through Europe and therefore seen from many employees as possible. The DHL employees can also sign this container with a message to their colleagues from other hubs and gateways in the different European countries of DHL's unique network.

Steven Hanisch, Supervisor Ramp at DHL Express Hub Leipzig, adds: "We are all in this together and it is my job to support our customers in all situations as best I can and to keep operations running. Nevertheless, I am very pleased when our work is appreciated, especially in these uncertain times. And - or maybe even more - the contribution that the Health Care Workers make every day deserves recognition. That is why I am proud to be part of this company."

Date	Airport	City	Country
06.05.	LEJ	Leipzig	Germany
06.05.	EMA	East Midlands	UK
07.05.	SNN	Shannon	Ireland
08.05.	GVA	Geneva	Switzerland
10.05.	CGN	Cologne	Germany
12.05.	WAW	Warsaw	Poland
13.05.	PSA	Pisa	Italy
14.05.	BCN	Barcelona	Spain
15.05.	NTE	Nantes	France
16.05.	HEL	Helsinki	Finland
17.05.	LHR	London	ИК
17.05.	SOF	Sofia	Bulgaria
18.05.	SKP	Skopje	Macedonia
19.05.	FRA	Frankfurt	Germany
19.05.	ZAG	Zagreb	Croatia
19.05.	BLQ	Bologna	Italy
20.05.	VNO	Vilnius	Lithuania
20.05.	RIX	Riga	Latvia
21.05.	CDG	Paris	France
21.05.	CMN	Casablanca	Morocco

#### Detailed flight schedule of the special aircraft:

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22.05.	MAD	Madrid	Spain
24.05.	КВР	Kyiv	Ukraine
26.05.	ОТР	Bucharest	Romania
26.05.	VCE	Venice	Italy
27.05.	BRU	Brussels	Belgium
27.05.	MRS	Marseille	France
27.05.	MLA	Malta	Malta
28.05.	СРН	Copenhagen	Denmark
28.05.	ORB	Örebro	Sweden
31.05.	ATH	Athens	Greece
31.05.	SKG	Thessaloniki	Greece
01.06.	LTN	Luton	ИК
02.06.	AMS	Amsterdam	Netherlands
03.06.	VIT	Vitoria	Spain
03.06.	LIS	Lisbon	Portugal
04.06.	TLV	Tel Aviv	Israel
05.06.	LNZ	Linz	Austria

– End –

#### Media Contact:

Deutsche Post DHL Group Media Relations Tim Rehkopf Phone: +49 228 182-9925 E-mail: pressestelle@dpdhl.com

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DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 63 billion euros in 2019. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. Deutsche Post DHL Group aims to achieve zero-emissions logistics by 2050.