



DHL Global Forwarding, Freight recognized as Certified Top Employer 2021 globally second time in a row

- **DHL Global Forwarding, Freight garners praise for its implementation of “people first” HR best practices**
- **Also Top Employer 2021 certifications for DHL Global Forwarding, Freight in 35 countries on six continents**
- **Certification affirms the market leader’s strategy to deliver expert logistics services by investing in the best team of freight forwarding experts**

Bonn, February 9, 2021: DHL Global Forwarding, Freight, the air, ocean and road freight specialist of Deutsche Post DHL Group, was recognized by the Top Employers Institute as global Top Employer for 2021. The certification attests to DHL’s achievement in implementing HR best practices, focused on fostering a positive work environment and encouraging its employees’ personal and professional development. In addition, to being certified Top Employer 2021 globally, DHL Global Forwarding, Freight was also once again named Top Employer in 35 countries spanning Africa, Asia, Latin-America, the Middle East and Europe. The Top Employers Institute Global Certification Program annually certifies and recognizes companies in participating countries who demonstrate a continuous commitment to providing the very best work environment for their employees.

During the pandemic Deutsche Post DHL Group’s purpose proved more than ever: “Connecting people. Improving lives“. Employees working 24/7 to ensure a reliable supply with Life Sciences & Healthcare equipment further highlighted the commitment and importance of each individual at DHL Global Forwarding Freight and the rest of the group.

“We are proud to be named Top Employer for the second time in a row on a global level. Being certified as a Top Employer showcases our organization’s dedication to a better world of work and exhibits this through excellent Human Resources policies and people practices,” says Harm Otten, Head of Global HR, DHL Global Forwarding, Freight. “Our employees are our top priority and considered the most important asset in the company. The status as Certified Global Top Employer 2021 highlights our commitment to being an employer of choice in every country we operate.”

The Top Employers Institute program certifies organizations based on the participation and results of their HR Best Practices Survey. This survey covers six HR domains consisting of 20 topics such as People Strategy, Work Environment, Talent Acquisition, Learning, Well-being and Diversity & Inclusion and



more. DHL Global Forwarding, Freight has once again demonstrated its strength in all these domains.

At DHL Global Forwarding, Freight training opportunities and talent development programs are consistently reviewed and benchmarked against the requirements of the industry. All employees go through customized training programs, either DHL Certified International Forwarder (CIF) or DHL Certified Freight Specialist (CFS), related to field of their professional activity. This ensures, that all employees ensure that they connect to the DHL business and strategy, apply the same values across all countries and deliver excellence to customers.

Further, DHL Global Forwarding, Freight started initiatives to promote diversity and inclusion in the company. For example, with “Women at DHL Global Forwarding, Freight”, an initiative that enables more women to fill leadership roles. The initiative’s goal is to promote a cultural mindset with focus on equal opportunities by offering work arrangements, transparency, and career support.

In line with further Top Employer domain, “Well-being at DHL Global Forwarding, Freight” contributes to the company’s employee engagement by examining how employees’ tasks, expectations, stress levels and working environments affect their overall health and happiness. Especially in challenging times, when a global pandemic is affecting nearly every aspect of life, a pulse check and active management of employee well-being are crucial. Therefore, DHL Global Forwarding, Freight has connected all these possible engagements under the term “Well-being” in three ways: Be Social, Be Present, Be Active.

Top Employers Institute CEO David Plink says: “Despite the challenging year we have experienced, DHL Global Forwarding, Freight has continued to demonstrate the power of putting their people first in the workplace. We are proud to share this year’s announcement and congratulate the organizations who have been certified in their respective countries through the Top Employers Institute program.”

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You can find the press release for download as well as further information on dpdhl.com/pressreleases

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DHL is the leading global brand in the logistics industry. Our DHL divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 380,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global sustainable trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, engineering, manufacturing & energy, auto-mobility and retail, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 63 billion euros in 2019. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. Deutsche Post DHL Group aims to achieve zero-emissions logistics by 2050.