



DHL Freight recognized as Certified Top Employer 2021 in Europe second time in a row

- **In addition, DHL Freight also awarded Top Employer in France, Germany, Italy, Netherlands and Sweden**
- **DHL Freight garners praise for its implementation of “people first” HR best practices**
- **Certification affirms the market leader’s strategy to deliver expert logistics services by investing in the best team of road freight experts**

Bonn, February 9, 2021: DHL Freight, one of the leading providers of road freight services in Europe, was recognized by the Top Employers Institute as Top Employer for 2021 in Europe. The certification attests to DHL’s achievement in implementing HR best practices, focused on fostering a positive work environment and encouraging its employees’ personal and professional development. In addition to being certified Top Employer 2021 in Europe, DHL Freight was also once again named Top Employer in France, Germany, Italy, Netherlands and Sweden. The Top Employers Institute Global Certification Program annually certifies and recognizes companies in participating countries who demonstrate a continuous commitment to providing the very best work environment for their employees.

During the pandemic, Deutsche Post DHL Group’s purpose proved more than ever: “Connecting people. Improving lives“. Employees working 24/7 to ensure a reliable supply with Life Sciences & Healthcare equipment further highlighted the commitment and importance of each individual at DHL Freight and the rest of the group.

“2020 was definitely an unprecedented and truly challenging year. Ensuring the health and safety of our employees is always a top priority for us at DHL Freight. Be it from home or in our various terminals and sites across Europe, our employees have demonstrated that they are highly adaptive, focused and passionate at the same time,” says David Urban, Head of Human Resources at DHL Freight. “We have successfully proven that investing in our employees’ health and well-being helps not only form top teams of road freight experts but also ensures resilient operations even in difficult times. Therefore I’m beyond proud that we can start the New Year by once again being recognized as a Top Employer by the Top Employers Institute.”

The Top Employers Institute program certifies organizations based on the participation and results of their HR Best Practices Survey. This survey covers six HR domains consisting of 20 topics such as People Strategy, Work Environment, Talent Acquisition, Learning, Well-being, Diversity & Inclusion and more.

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DHL Freight has once again demonstrated its strength in all these domains.

At DHL Freight, training opportunities and talent development programs are consistently reviewed and benchmarked against the requirements of the industry. Employees go through the DHL Certified Freight Specialist (CFS) program upon induction to ensure that they absorb the DHL Freight culture and adhere to the same global standards as colleagues in the global network, abiding by the strictest code of conduct and business principles. CFS is a key initiative with an appropriate portfolio of culture and capability programs that support in the delivery of the DHL Freight 2025 – Delivering Excellence in a digital world strategy.

Further, DHL Freight started initiatives to promote diversity and inclusion in the company. For example, with a focus on bringing more women into leadership roles. The initiative's goal at DHL Freight is to promote a respective cultural mindset with focus on equal opportunities by offering suitable work arrangements, transparency, and career support.

In line with a further Top Employer domain, “Well-being at DHL Freight” contributes to the company’s employee engagement by examining how employees’ tasks, expectations, stress levels and working environments affect their overall health and happiness. Especially in challenging times, when a global pandemic is affecting nearly every aspect of life, a pulse check and active management of employee well-being are crucial. Therefore, DHL Freight has connected all these possible engagements under the term “Well-being” in three ways: Be Social, Be Present, Be Active.

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You can find the press release for download as well as further information on dpdhl.com/pressreleases

Media Contact:

Deutsche Post DHL Group

Media Relations

David Stoeppler

Phone: +49 228 182-9944

E-mail: pressestelle@dpdhl.com

On the Internet: dpdhl.de/press

Follow us at: twitter.com/DeutschePostDHL

DHL – The logistics company for the world



DHL is the leading global brand in the logistics industry. Our DHL divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 380,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global sustainable trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, engineering, manufacturing & energy, auto-mobility and retail, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 63 billion euros in 2019. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. Deutsche Post DHL Group aims to achieve zero-emissions logistics by 2050.