



Rolls-Royce and DHL Express sign TotalCare® agreement for A330 engines

Bonn, April 29: Rolls-Royce and DHL Express have announced they have both signed a TotalCare® agreement for the Trent 700 engines that currently power the eight Airbus A330 freighter aircraft of the worldwide operating logistics company. The agreement will also cover any Trent 700 engines that are added to the DHL fleet in the future.

The Rolls-Royce TotalCare service not only provides world-class support to its airline customers but also to cargo carriers. TotalCare offers more than just an engine maintenance plan; it is a service concept based upon predictability and reliability.

This agreement will give DHL Express a secured cost of operating and maintaining the Trent 700 engines through a dollar-per-flying-hour payment mechanism. It will also deliver enhanced aircraft availability thanks to the Rolls-Royce in-depth engine knowledge that draws on our advanced engine health monitoring and on the 62 million flying hours the Trent 700 has accumulated over more than 25 years of operations.

The TotalCare agreement will ensure the continuity of aftermarket support at the lowest possible maintenance cost for the DHL fleet for decades into the future.

The Trent 700 delivers the highest thrust on both of DHL's freighter aircraft types – the A330-200F and A330 P2F – which translates into extra payload compared to other engine choices. As well as emitting less CO2 and being the most economical engine to operate on the A330, the Trent 700 is also the most reliable option, with 99.9% dispatch reliability.

Hannah March, Rolls-Royce, Vice President Customers, said: "We are delighted to be able to continue to support DHL following a successful collaboration on the RB211-535E4. This agreement is another great example of providing world-class services to DHL, enabled by the best engine for the A330 freighter, the Trent 700."

Geoff Kehr, DHL, Senior Vice President – Global Fleet Management, said: "TotalCare gives us the opportunity to maintain our Trent 700 fleet to best-in-class reliability standards by leveraging the scale and reputed Rolls-Royce capability through TotalCare support. This frees time and resource so DHL may focus on other fleet maintenance optimisation and operational aspects."

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Press release



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DHL – The logistics company for the world

DHL is the leading global brand in the logistics industry. Our DHL divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 400,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global sustainable trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, engineering, manufacturing & energy, auto-mobility and retail, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 66 billion euros in 2020. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. Deutsche Post DHL Group aims to achieve zero-emissions logistics by 2050.

About Rolls-Royce Holdings plc

Rolls-Royce pioneers the power that matters to connect, power and protect society. We have pledged to achieve net zero greenhouse gas emissions in our operations by 2030 [excluding product testing] and joined the UN Race to Zero campaign in 2020, affirming our ambition to play a fundamental role in enabling the sectors in which we operate achieve net zero carbon by 2050.

Rolls-Royce has customers in more than 150 countries, comprising more than 400 airlines and leasing customers, 160 armed forces and navies, and more than 5,000 power and nuclear customers.

Annual underlying revenue was £11.76 billion in 2020 and we invested £1.25 billion on research and development. We also support a global network of 28 University Technology Centres, which position Rolls-Royce engineers at the forefront of scientific research.