Press release



DHL Express is a Global Top Employer 2021

- Recognized in 48 countries the world's leading express provider is one of the best employers represented on each continent
- DHL Express is certified as "Global Top Employer" for the seventh consecutive year

Bonn, January 25, 2021: DHL Express, the world's leading international express services provider, has again been recognized as one of the best employers worldwide. This year, the company was certified by the Top Employers Institute in 48 countries and on each continent of the globe, except Antarctica. The Institute particularly recognized DHL's strong performance in the areas of Values, Business Strategy, and Ethics and Integrity.

"We are delighted to be certified in so many countries all over the globe", says John Pearson, CEO DHL Express. "Thanks to our passionate and powerful people we are ensuring that global trade continues and that our customers remain in business while so many areas of life have come to standstill. Our people are at the heart of our company and their safety has always been a top priority to us. Receiving this award is a great recognition of efforts in creating great conditions for our teams to develop and thrive within the world's most international company."

DHL Express annually invests a double digit million Euro amount in its employees around the world. The company runs various HR initiatives to continuously improve the working conditions of its teams and equip its international workforce with the knowledge that they need to be motivated to deliver the best quality service for customers each day. Due to the remarkable efforts of the DHL staff during the COVID-19 pandemic, the company paid each employee around the world a one-off bonus of 300 EUR.

"We take great pride in being truly committed to putting our people first and for that reason being recognized as a Global Top Employer for the seventh year in a row is an award we hold in great esteem" says Regine Buettner, Executive Vice President HR Global at DHL Express. "The last 12 months have been testing for everyone, including our employees - the majority of whom have been frontline workers during the pandemic. During times like these it is more important than ever to stay committed to upholding only the highest workplace standards and we're pleased to be recognised for that with this award".

The Top Employers Institute program certifies organizations based on the participation and results of their HR Best Practices Survey. This survey covers 6 HR domains consisting of 20

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topics such as People Strategy, Work Environment, Talent Acquisition, Learning, Well-being and Diversity & Inclusion and more.

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You can find the press release for download as well as further information on www.dpdhl.com/pressreleases

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DHL – The logistics company for the world

DHL is the leading global brand in the logistics industry. Our DHL family of divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 380,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, energy, automotive and retail, a proven commitment to corporate responsibility and an unrivalled presence in developing markets, DHL is decisively positioned as "The logistics company for the world".

DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 63 billion euros in 2019.