



DHL Paket offers business customers two new shipping options for international parcel items

- New delivery option Closest Droppoint facilitates problem-free delivery to various drop-off points in European countries outside Germany, such as parcel lockers or parcel shops
- Postal Delivered Duty Paid (Postal DDP): new service allows business customers to take care of customs charges in advance for easy delivery abroad
- Both services starting September 1, 2022

Bonn, August 23, 2022: DHL Paket is launching a new service that will simplify shipping for business customers by delivering international parcels bound for European destinations to drop-off locations such as parcel lockers or parcel shops. All business customers have to do is select the new delivery option, Closest Droppoint. No drop-off location need to be chosen at time of posting, as this is taken care of by DHL's delivery partners in the destination country. The new service offers business customers a range of benefits. Droppoint delivery is not only easy to order, it also tends to be cheaper than shipping to a home address. Moreover, customers can rest assured that parcels will reach their destination on the first delivery attempt. The service will be available starting September 1, 2022, for shipments to Denmark only, with Austria joining in November and Belgium, Sweden and Finland starting January 2023. The new service will also offer more flexibility, allowing business customers to decide on a parcel-by-parcel basis whether they want items delivered to the Closest Droppoint or the home address. The service is to be extended to further European countries in the following months.

Another new service will also be launched for those business customers whose international export parcels are subject to customs duties: Postal Delivered Duty Paid (Postal DDP). With this option, business customer shippers handle all the import duties and taxes for their recipient customers. That way, recipients are not surprised by customs clearance charges upon delivery. In addition, business customers benefit from a faster delivery process, as all fees are paid up front during the ordering process by the customer. Postal DDP can be booked starting September 1, 2022, for parcels shipped to the UK (not including Northern Ireland). Other destination countries such as Norway, Iceland and Switzerland are set to follow.

More information is available at: www.dhl.de/gk-paket-international-services.



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You can find the press release for download as well as further information on dpdhl.com/pressreleases

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Post & Parcel Germany is a division of Deutsche Post DHL Group with around 200,000 employees. Transport, sorting and delivery of letters and parcels belongs to its core business, which is operated under two brands:

Deutsche Post is Europe's largest mail services operator, and market leader in the German mail market. With its powerful Deutsche Post brand the company is recognized both as "Die Post für Deutschland". The Deutsche Post portfolio combines the present and future of postal and communications services, ranging from mail delivery to secure electronic communication and dialog marketing for private and business customers. The company has been a pioneer in new postal technologies, like carbon neutral shipping.

DHL is the leading global brand in the logistics industry. DHL Parcel is positioned as market leader in the German parcel market and is specialized on the shipment of goods. DHL Parcel owns an unrivalled logistics network for national and international parcel delivery and offers customizable e-commerce logistics solutions.

Post & Parcel Germany is part of Deutsche Post DHL Group. The Group generated revenues of more than 81 billion euros in 2021. With sustainable business practices and a commitment to society and the

Press release



environment, the Group makes a positive contribution to the world. Deutsche Post DHL Group aims to achieve zero-emissions logistics by 2050.