



DHL Express remains the world's No. 1 Best Workplace™ in 2022

- For the second consecutive year, the company tops the global list of the Great Place to Work™ ranking
- Employees' pride and commitment to DHL Express as a result of a workplace culture of respect and appreciation

Bonn/Germany, October 13, 2022: For the second consecutive year, DHL Express, the world's leading international express service provider, has been named the number one best workplace worldwide in the annual list published by Great Place to Work™ (GPTW) in collaboration with Fortune Magazine.

“The recognition by Great Place to Work™ acknowledges our continuous efforts and dedication to creating an inclusive, positive and fair workplace. For a company of 120,000 colleagues operating in different settings across 220 countries, this is a remarkable achievement,” said John Pearson, CEO DHL Express. “Since the onset of the pandemic and various geopolitical challenges, each person involved in the supply chain, from couriers to hub workers, and supervisors to co-ordinators, played a critical role in helping the world navigate the emerging logistical challenges. We are a people-first company and motivated employees remain key to the excellence of our global operations. While we are truly delighted about the achievement, we will continue to strive for improvement and invest in further nurturing the best possible working environment for our teams.”

Valuing the work of its employees is key in DHL Express and the company invests annually in a number of employee initiatives: The ‘DHL's Got Heart’ initiative enables and encourages colleagues to support charitable causes they are passionate about. The ‘DHL4All’ framework which is centered on creating a culture of belonging for employees regardless of their nationality, ethnicity, ability, gender or sexual orientation is a strong driver of fair and inclusive practices. And the ‘Certified International Specialist’ (CIS) program includes inspiring training and engagement content delivered by senior leaders – employees are empowered with the knowledge they need to deliver outstanding customer service every day.

“Our people are our top priority and we are proud to contribute to the motivation of our colleagues and to create an environment where everyone can bring their authentic self, feel valued and belong,” said Fadzlan Sapandi, Executive Vice President HR, DHL Express. “Being named the World's Best Workplace™ for the second year in a row is a fantastic achievement by our employees and our management at all levels at DHL Express. I could not be prouder of our teams and their contribution.”



“Topping the world’s Best Workplace™ ranking for the second year in a row is an impressive success for DHL Express and makes us all proud,” said Thomas Ogilvie, Chief Human Resources Officer at Deutsche Post DHL Group. “The award confirms our sustained efforts to create an attractive working environment for our employees throughout the Group, where outstanding performance goes hand in hand with appreciation and respect. This is also confirmed by Great Place to Work™, recognizing DHL business units across multiple countries and regions,” he added.

Since joining the World’s Best list for the first time in 2017, DHL Express more than quadrupled the number of surveyed employees, and the number of participating countries, positively impacting the most people around the globe of all multinational corporations Great Place to Work™ considered in 2022. It is the only company culture award in the world that selects winners based on how fairly employees are treated. Companies are assessed on their ability to create a great employee experience that cuts across race, gender, age, disability status, or any aspect of employee identity or job role.

“For companies with a global workforce, achieving a consistent experience for every employee is exponentially more difficult – and impressive,” said Michael Bush, CEO of Great Place to Work™.

“Despite the many challenges facing global businesses in 2022, DHL Express has demonstrated being a powerhouse great workplace across the globe! Such exemplary achievements are backed up by an exceptional culture with a welcoming and caring environment from day 1, making safety and physical well-being top priorities and having fairness at the core of all employees’ experience across the globe.”

– End –

Note to editors:

Picture caption GPTW Global (from left to right)

Thomas Ogilvie (CHRO Deutsche Post DHL Group); *Dirk Olufs* (CIO DHL Express); *Joe Joseph* (CFO DHL Express); *Travis Cobb* (COO DHL Express); *Ken Lee* (CEO APEC DHL Express); *Frank Appel* (CEO Deutsche Post DHL Group); *Christoph Sprenger* (SVP Staff, Programs & Strategic Projects DHL Express); *Alberto Nobis* (CEO Europe DHL Express); *Mike Parra* (CEO Americas DHL Express); *John Pearson* (CEO DHL Express); *Fadzlun Sapandi* (EVP HR DHL Express); *Michael Bush* (CEO Great Place to Work™)

Press release



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DHL – The logistics company for the world

DHL is the leading global brand in the logistics industry. Our DHL divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 380,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global sustainable trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, engineering, manufacturing & energy, auto-mobility and retail, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 81 billion euros in 2021. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. Deutsche Post DHL Group aims to achieve net-zero emissions logistics by 2050.