



DHL Express remains the No. 1 Best Workplace™ in Europe in 2022

- For the second consecutive year, the company tops the European list of the Great Place to Work® ranking
- DHL Express' employee initiatives continue to pay off
- Employee satisfaction is a result of a workplace culture of respect and appreciation

Bonn, September 9, 2022: For the second consecutive year, DHL Express, the world's leading international express service provider, has been named the best workplace in Europe in the Great Place to Work® annual list. Great Place to Work® and The Economist Group recognize the international express service provider's dedication to its employees and its investments in a strong people-first culture rooted in purpose-driven work and equitable practices.

"The award of Great Place to Work® is a remarkable recognition of our efforts and dedication to creating an inclusive, positive and fair workplace. While we are truly delighted about the achievement, we will continue to strive for improvement and invest in further nurturing the best possible working environment for our team. We are a people-first company and put our employees at the heart of our business. Our culture of respect continues to be a key driver of our employees' motivation and workplace satisfaction, and we will continue to invest into our culture of care especially through our health and wellbeing initiatives," said Alberto Nobis, CEO Europe DHL Express.

For DHL Express, valuing the work of its employees is of great importance. Therefore, the company annually invests in numerous employee initiatives. For example, employees are enabled and encouraged to support causes they are passionate about with the 'DHL's Got Heart' initiative. The 'DHL4All' framework which is centered on creating a culture of belonging for employees regardless of their nationality, ethnicity, ability, gender or sexual orientation is a strong driver of fair and inclusive practices. Through the 'Certified International Specialist' (CIS) program, employees are embraced into the cultural backbone at the heart of DHL Express and are empowered with the knowledge they need to deliver outstanding customer service every day.

"Being named the 'Best Workplace™' in Europe for the second year in a row is a fantastic achievement by our employees at DHL Express. I am very proud of our teams and the work they have done, especially in dealing with the pandemic. We observe that young employees increasingly focus on a positive workplace culture, as well as flexibility. We address these preferences by consciously investing in numerous employee initiatives. We will keep building an inclusive, appreciative, and equal-



opportunity workplace at DHL Express and look into cultivating unforgettable moments that matter for all,” said Alastair McCambridge, Senior Vice President HR DHL Express Europe.

To be considered the Best Workplace™ in Europe, companies must participate in the national Great Place to Work's Best Workplaces™ lists. Confidential survey data that assesses employee experience in trust, innovation, company values, and leadership quantify each company's performance. Companies are also assessed regarding their commitment to their creation of a For All™ workplace that includes all employees, regardless of their identity and background.

“Congratulations to DHL Express for once again being the No. 1 Best Workplace™ in Europe, and for putting the well-being of their employees first,” said Michael C. Bush, Global CEO of Great Place to Work®. “During an incredibly challenging time for the region, these companies created equitable workplaces by providing flexibility and supporting their employees through strife. The Best Workplaces in Europe embody the mission of Great Place to Work® and are indeed making work great work For All.”

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DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 81 billion euros in 2021. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. Deutsche Post DHL Group aims to achieve net-zero emissions logistics by 2050.