Press release



DHL Express attains 400th TAPA certification globally – demonstrating highest security standards

DHL Express Istanbul Gateway achieves TAPA 'A' certification, becoming the 400th TAPA-certified site in the DHL Express global network

Bonn/Germany, November 10, 2022: The Istanbul Gateway of DHL Express in Turkey has become the 400th facility worldwide to be awarded with the Transported Asset Protection Association (TAPA) security certification. This independent recognition confirms that DHL Express has implemented the highest security standards for transporting shipments through the supply chain. This milestone for DHL's global network demonstrates the company's commitment and tireless efforts to meet the highest TAPA Facility Security Requirements (FSR) worldwide.

Adrian Whelan, Head of Global Security for DHL Express, comments: "Operating in more than 220 countries and territories, DHL Express is the most international company in the world, and security has always been a top priority for us. Although we always had our own internal security standards for many years, we are convinced that it is important to be independently verified and certified, mainly for our customers, so that they know their valuable shipments are in safe hands. Since certifying the first facility at Penang Gateway in Malaysia in 2001, we are now very proud to complete the certification of the 400th facility." And he summarizes: "It is all about the customer and their needs – security and supply chain resilience is not a nice to have, it is a must have!"

The internationally recognized TAPA certification is one of the most rigorous logistics and supply chain security certifications. The independently audited certification is widely respected as the leading security standard in this sector and focuses on the way in which high-value goods are handled, warehoused and transported. DHL Express ensures that its processes and services provide the highest standards possible in the industry.

"We are proud that our newly opened Gateway at Istanbul airport received the TAPA 'A' certification", added Mustafa Tonguç, CEO of DHL Express Turkey. "Our customers entrust us with high value goods – from technology products to luxury fashion labels, lifesaving medical devices to vaccines – we handle tens of thousands of shipments daily. Our relentless focus on security and regular training helps build business resilience for us, and our customers' supply chains."

With over 400 certified TAPA Level A and B sites, DHL Express is the global industry leader in terms of number of TAPA certified facilities. The accredited facilities now span 79 countries, with 159 DHL

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Express facilities located in Europe, 104 in Asia-Pacific, 28 in China, 70 in the Americas, 20 in Sub Saharan Africa and there were 24 certificates obtained in the Middle East and North Africa.

"Congratulations on reaching this significant milestone! It demonstrates your commitment to achieving the highest supply chain security standards in the industry", said Thorsten Neumann, President & CEO TAPA EMEA. "Customers globally are increasingly demanding resilience and sustainability built into their networks by their logistics partners. DHL Express has certainly proved that its network is safe, secure and certified by the internationally recognized TAPA Standards."

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DHL is part of Deutsche Post DHL Group. The Group generated revenues of more than 81 billion euros in 2021. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. Deutsche Post DHL Group aims to achieve net-zero emissions logistics by 2050.