



## **DHL Paket adjusts parcel delivery prices for private customers as of July 1, 2022**

- Higher transport, delivery and labor costs as well as general cost inflation make price increases in national and cross-border parcel business unavoidable
- Online and retail outlet prices aligned for domestic parcel shipments
- DHL parcel prices remain below the European average

**Bonn, 13 June 2022:** DHL Paket is adjusting its parcel delivery prices for private customers as of July 1, 2022. With the changes, the price advantage for small parcel and parcel stamps purchased online will no longer apply to domestic parcel shipments. Prices in retail outlets will also increase slightly for the Päckchen S and M product categories. The price for the 2 kg parcel, which is only available online, will rise from EUR 4.99 to EUR 5.49. Packset and Pluspäckchen products will also cost slightly more due to the increase in paper costs. However, the price in retail outlets for the 5 kg parcel, the parcel product most used by private customers, is going down (EUR 6.99 instead of EUR 7.49). Retail outlet prices for the 10 kg and 31.5 kg parcels will remain unchanged. Eliminating price differences between stamps bought online and in retail outlets reduces complexity and makes the company's parcel prices clearer for customers. The price increases also reflect DHL Paket's response to the sizeable increases in transport and labor costs, and other general cost inflation.

After six years of maintaining price stability in the company's international parcel business, price changes are also planned for some cross-border parcel and small package shipments from Germany. The company is only partially passing on to customers what are in some cases steep increases in airfares and the substantial rise in costs charged by delivery partners abroad to Deutsche Post DHL for delivering merchandise items (known as "terminal dues" under the Universal Postal Convention) in the form of price increases for small parcel dispatch. For parcel deliveries, the increased costs are only reflected in higher prices for shipments to the US.

In addition, the EUR 1.70 customs data entry fee for shipments to non-EU countries franked at retail outlets will no longer apply from July 1. Instead, it will be incorporated directly into the respective retail outlet prices for non-EU shipments at a rate of EUR 1. In order to support Deutsche Post DHL's sustainability strategy for export merchandise shipments in private customer dispatch as well, the GoGreen service will be included for all these products from July 1, 2022, without customers having to pay the surcharge that would otherwise apply. This is already the case for domestic parcel shipments.



# Press release

In contrast to domestic parcels, the price differentiation of shipments franked online remains in place, as direct electronic entry of the required data here generates cost benefits for DHL that the company passes on to customers.

A comparison of international parcel prices published by the German Federal Network Agency in November 2021 shows that DHL Paket's prices are below the European average. This will not change with the new price adjustments.

**– End –**

You can find the press release for download and an overview of all new price changes on [dpdhl.com/pressreleases](https://dpdhl.com/pressreleases)

**Media Contact:**

Deutsche Post DHL Group  
Media Relations  
Alexander Edenhofer  
Phone: +49 228 182-9944  
E-mail: [pressestelle@dpdhl.com](mailto:pressestelle@dpdhl.com)

On the Internet: [dpdhl.de/press](https://dpdhl.de/press)  
Follow us at: [twitter.com/DeutschePostDHL](https://twitter.com/DeutschePostDHL)

**Post & Parcel Germany** is a division of Deutsche Post DHL Group with around 200,000 employees. Its core business is the national mail and parcel business - i.e., the transport, sorting and delivery of letters and parcels. The division is a pioneer in its industry in the area of environmental and social sustainability and is represented in Germany with two brands:

**Deutsche Post** is the largest postal service provider in Europe and the market leader in the German mail market. The Mail Communication, Dialog Marketing and Press Services product segments are essentially bundled under this business area. Deutsche Post's product and service portfolio includes the processing and delivery of physical documents as well as a broad digital portfolio in its product segments.

## Press release



**DHL** is the leading global brand in the logistics industry. In the Parcel Logistics Business Division, DHL Paket is the market leader in Germany. The division is the service provider of choice for shipper and recipient customers in online retail. A wide range of flexible services makes it easier for customers to receive and ship parcels. DHL Paket also operates the largest parcel machine network (Packstation) in Germany.

**Post & Parcel Germany** is part of Deutsche Post DHL Group. The Group generated revenues of more than 81 billion euros in 2021. With investments in green technologies and a commitment to society and the environment, the Group makes a positive contribution to the world. By 2050, Deutsche Post DHL Group aims to achieve net zero logistics-related emissions.