



## Press release

### **DHL Express voted among the top three World's Best Workplaces™ for the fourth year running**

DHL Express was ranked #2 on the 2023 World's Best Workplaces™ list, and tops the regional lists in Asia, Latin America and Europe

**Bonn/Germany, November 16, 2023:** For the fourth year in a row, DHL Express has been named one of the World's Best Workplaces™. In addition to being ranked #2 globally, DHL Express is once again first place in the regional lists in Asia, Latin America and Europe. In Europe, this was achieved for the third year in a row, in Asia for the fifth time and in Latin America for the sixth year in a row. The annual overview is published by Great Place to Work™ (GPTW) in collaboration with Fortune Magazine.

Acknowledging the achievement, John Pearson, CEO of DHL Express, said, “We take great pride in being recognized as one of the top three World's Best Workplaces™. It is a testament to our commitment to prioritizing our people through a 'People First' approach, fostering a robust community of 120,000 dedicated employees across 220 countries and territories. At DHL Express, our strength lies in the collective spirit and shared values of our workforce. Celebrating our people and acknowledging their tireless efforts is integral to our belief that motivated individuals are the cornerstone of delivering exceptional service quality. We remain steadfast in creating the best possible working environment for our teams worldwide.”

#### **A sense of belonging and a common purpose**

Promoting a sense of belonging among employees is a key focus at DHL Express. Beyond talent development, the company prioritizes recognizing and celebrating its workforce. Initiatives like “Appreciation Week” highlight the dedicated efforts of employees globally, and the “Employee of the Year” program commends individuals who exemplify the company's core values of 'speed,' 'passion,' 'can do,' and 'right first time.'

All employees share a common purpose encapsulated by DHL Group's mission of 'connecting people, improving lives.' This goes beyond their regular job responsibilities, as they actively contribute to the well-being of the communities around them. Participation in corporate responsibility programs, such as DHL Got Heart, Global Volunteering Day, GoHelp, GoTeach, and GoTrade, reflects the commitment to making a positive impact beyond the workplace.



Fadzlan Sapandi, Executive Vice President of HR at DHL Express, emphasizes the company's deep commitment to its workforce, stating: "At the core of our operations are our people, who are always our top priority. We strive to create a motivating work environment where everyone feels a strong sense of belonging. By ensuring our employees are seen, heard, and understood, we make every day a fulfilling experience for our team. Their unique contributions and perspectives are what drive our success and distinguish us in the industry."

"Being a global employer comes with immense responsibility to people and to the planet," says Michael C. Bush, CEO of Great Place To Work™. "These extraordinary companies are having an incredible impact, supporting their people, and fighting for fairer, safer, and healthier communities around the globe. When you empower people to work with purpose, they reward you with innovation and performance — and help create a better world for all of us."

DHL Express has ranked seven times on the World's Best Workplaces™ List and has been among the top three companies since 2020.

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**DHL** is the leading global brand in the logistics industry. Our DHL divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 395,000 employees in more than 220 countries and territories worldwide,



DHL connects people and businesses securely and reliably, enabling global sustainable trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, engineering, manufacturing & energy, auto-mobility and retail, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of DHL Group. The Group generated revenues of more than 94 billion euros in 2022. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. DHL Group aims to achieve net-zero emissions logistics by 2050.