# Press release



### DHL Express appoints Mustafa Tonguç as Managing Director Germany

Change from DHL Express Turkey to DHL Express Germany

**Bonn, July 10, 2023:** Mustafa Tonguç took over responsibility for the German business of DHL Express at the beginning of June. He succeeds Markus Reckling, who has moved to a role in the Divisional Board of Post & Parcel Germany. In his new position, Mustafa Tonguç reports to John Pearson, CEO DHL Express.

"Mustafa Tonguç has achieved a number of successes in his many years with the Group," said John Pearson. "These include, most recently in Turkey, the implementation of a state-of-the-art operational infrastructure and the improvement of service quality. This has been particularly visible with the opening of one of the most technologically advanced DHL Express sites at the new Istanbul airport. In addition, thanks to Mustafa Tonguç's leadership, the Turkish sales team has achieved a major commercial turnaround, transforming Turkey from a volume-driven mindset to one of the most profitable countries in Europe," Pearson further explains. "For DHL Express Germany, his diverse experience in different positions and strong focus on customers and employees will be an asset."

DHL Express Turkey was named a Great Place To Work<sup>™</sup> for the fourth consecutive year in 2023 under Mustafa Tonguç's leadership. As Managing Director in Germany, his focus will be on the expansion of a modernized infrastructure, which has been a major focus at DHL Express in recent years, as well as employee engagement in the best possible working environment. DHL Express Germany achieved certification from Great Place to Work<sup>™</sup> at the first attempt and reached 5<sup>th</sup> place.

Mustafa Tonguç started his career in Deutsche Post DHL Group in 1997 as an Operations Agent in the Frankfurt Hub. Since then, he has held various roles within the Hubs and Gateways organization, including the Leipzig Hub. In 2011, he became Managing Director Performance and Programs Europe to further improve service quality within the European Express organization. In 2014, he moved to Turkey as Head of Operations, then became Head of Sales before taking on the position as Managing Director Turkey in May 2021.

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**DHL** is the leading global brand in the logistics industry. Our DHL divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 395,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global sustainable trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, engineering, manufacturing & energy, auto-mobility and retail, DHL is decisively positioned as "The logistics company for the world".

DHL is part of DHL Group. The Group generated revenues of more than 94 billion euros in 2022. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. DHL Group aims to achieve net-zero emissions logistics by 2050.