



# Press release

## **DHL Express in first place among the World's Best Workplaces™**

Ranked among the top 3 World's Best Workplaces™ for the fifth consecutive year / Top position in the regional rankings across Asia, Latin America, and Europe

**Bonn/Germany, November 14, 2024:** For the fifth year running, DHL Express has been named one of the World's Best Workplaces™ and earned the prestigious #1 global ranking this year. The company also claimed the top position in the regional rankings across Asia, Latin America, and Europe—continuing its leadership for the fourth consecutive year in Europe, the eighth year in Asia, and the seventh year in Latin America. This recognition comes from Great Place to Work™, in collaboration with *Fortune Magazine*\*.

In a statement acknowledging this achievement, John Pearson, CEO of DHL Express, shared: “We are immensely proud to once again be recognized as the number one company on the World's Best Workplaces™ list. This recognition highlights our steadfast commitment to putting people first and nurturing a vibrant, inclusive culture across our global team of 120,000 employees in over 220 countries and territories. A cornerstone of this achievement is our Certified International Specialist program, which plays a vital role in driving excellence. By honoring the dedication of our employees, we can provide the exceptional service that defines DHL Express. We remain deeply focused on fostering the best possible work environment for our teams worldwide.”

### **A Culture of Belonging and Purpose**

At DHL Express, building a strong sense of community and shared purpose is fundamental to the company's culture. Employees are at the core of the company's success, and their contributions are celebrated in various ways. Annual initiatives like Appreciation Week and the Employee of the Year program honor individuals who embody DHL's core values of speed, passion, can-do attitude, and doing it right first time.

More than just a job, working at DHL means contributing to a greater mission—connecting people and improving lives. Through participation in corporate responsibility programs such as DHL Got Heart, Global Volunteering Day, GoHelp, GoTeach, and GoTrade, DHL employees make a tangible impact on the communities they serve, reflecting the company's commitment to making the world a better place.



## **A Commitment to People First**

Fadzlun Sapandi, Executive Vice President of HR at DHL Express, emphasized the company's ongoing dedication to its people: "Our employees are the foundation of everything we do, and we work hard to ensure that every individual feels valued and understood. By creating a supportive, motivating work environment, we foster a sense of belonging that allows each person to thrive. Their unique perspectives and contributions fuel our success and help us stand apart in the industry."

## **Making a Difference Worldwide**

"Being a global employer carries immense responsibility—to our people and to the planet," said Michael C. Bush, CEO of Great Place to Work™. "These remarkable companies are not only driving performance but also making a positive impact in their communities. When people work with purpose, they deliver innovation, enhance performance, and help build a better world for all of us."

DHL Express has now earned a place among the World's Best Workplaces™ list and has ranked among the top three companies globally since 2020. The company's unwavering commitment to its people, its values, and its mission continues to set a benchmark for workplace excellence around the world.

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**DHL – The logistics company for the world**

**DHL** is the leading global brand in the logistics industry. Our DHL divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 395,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global sustainable trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, engineering, manufacturing & energy, auto-mobility and retail, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of DHL Group. The Group generated revenues of more than 81.8 billion euros in 2023. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. DHL Group aims to achieve net-zero emissions logistics by 2050.