



IATA CEIV Pharma Certification: DHL Global Forwarding is once again recognized as a reliable partner for air transport of sensitive products

- IATA again recognizes DHL's expertise in life sciences and healthcare transportation on a global scale.
- DHL's quality assurance initiative makes it the air freight market leader for complex shipments.
- Independent audits and on-site training confirm DHL's high-quality standards at 33 stations worldwide.

Bonn, May 29, 2024 – DHL Global Forwarding, DHL Group's air and ocean freight specialist, has been re-certified by IATA for excellence in life sciences and healthcare transportation. The CEIV Pharma Standard award underlines DHL's commitment to consistent processes, a compliant network, and the highest quality standards in air freight.

"We are very pleased to receive the renewed global certification according to the IATA CEIV Pharma standard and the recognition of our transport network for the specific requirements of the life sciences and healthcare industry," says Max Sauberschwarz, Head of Global Air Freight at DHL Global Forwarding. "The award underlines the continuous improvement of our service quality and reliability as a partner for processing and transporting vital and temperature-sensitive pharmaceutical products. "

Certification and commitment to the highest standards

CEIV is a globally recognized air cargo industry standard established by the International Air Transport Association (IATA) to promote best practices and achieve globally accepted standardization in the air cargo industry. The certification recognizes DHL Global Forwarding's expertise in meeting quality standards and regulatory requirements for safe and compliant air handling of high-value, time-sensitive, and temperature-controlled pharmaceutical products. Since 2016, DHL has certified its global stations to the IATA CEIV Pharma Standard to ensure the highest standards in pharmaceutical logistics. As a leader in the life sciences and healthcare industry, DHL provides its employees worldwide with the tools they need to meet customer and regulatory requirements.

"Increasing regulatory requirements in the life sciences and healthcare industry require constant adaptation in the storage, handling and transportation of products," emphasizes Dominique Mayer, Global Head of GxP Compliance at DHL Global Forwarding. With our renewed certification to the IATA



CEIV Pharma Standard, we demonstrate that we are continuously improving our service quality and are a reliable partner for the transportation of sensitive products via air freight.

Through independent audits and on-site training, DHL has obtained quality seals for its 33 strategic stations handling Life Sciences and Healthcare air freight worldwide to raise the quality of beyond the usual standards. At DHL Global Forwarding, a dedicated Certified Life Sciences Specialist (CLSS) training is provided to all employees involved in Life Sciences & Healthcare shipments. This mandatory training ensures that sensitive shipments at all 111 DHL Air GxP stations worldwide are handled in accordance with the highest industry standards.

Improve service quality with advanced technologies

DHL's cloud-based IT platform, LifeTrack, provides customers with transparent tracking and proactive monitoring of their shipments. IATA verifies compliance with temperature control regulations and GDP guidelines at all locations to ensure the highest quality standards.

DHL offers a broad product portfolio for time- and temperature-sensitive air freight shipments at its Air GxP locations. Specialized services include the door-to-door “Life Sciences graded Specialty Courier” solution, the fixed-delivery “Medical Express” service, and “DHL Clinical Trial Logistics,” a logistics solution for clinical trials such as the transportation of trial drugs, supplies, and laboratory kits.

– End –

You can find the press release for download as well as further information on group.dhl.com/press-releases

Media Contact:

DHL Group

Media Relations

David Stöppler

Phone: +49 228 182-9944

E-mail: pressestelle@dhl.com

On the Internet: group.dhl.com/presse

Follow us at: twitter.com/DHLglobal



DHL – Excellence. Simply delivered.

DHL is the leading global brand in the logistics industry. Our DHL divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 395,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global sustainable trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, engineering, manufacturing & energy, auto-mobility and retail, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of DHL Group. The Group generated revenues of more than 94 billion euros in 2022. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. DHL Group aims to achieve net-zero emissions logistics by 2050.