



Press release

DHL Group's Language Learning App for Employees wins UN World Summit Award Germany

- The language training program for employees of Deutsche Post and DHL has been awarded in the category of Learning & Education
- The company enables employees to improve their language skills with free digital language courses
- Integration and further education are central elements of the Group's strategy

Bonn, March 12, 2024: The language learning app for DHL Group employees, jointly developed by the Post & Parcel Germany division and educational provider LinguaTV, has been awarded the national World Summit Award Germany in the Learning & Education category. With this, the further education project for Germany enters the competition for the global WSA Global Award of the United Nations. The app is aimed, among others, at employees in the delivery sector who want to improve their German or English. Participants can use the app free of charge and in their free time. The app provides employees with the opportunity to voluntarily take a placement test, which then enables them to access customized courses that cater to their specific needs. In addition to general German courses, the app includes vocabulary trainers and video lessons with content related to the professional environment. Thanks to these features, learners can learn how to handle typical situations in their professional everyday life and improve their active speaking skills. The further education project has already received several awards, including the international IELA Award 2023 and the German eLearning AWARD 2022.

In the Post & Parcel Germany division of DHL Group, a collaborative workforce of approximately 200,000 people from around 180 countries come together to operate and deliver services. DHL Group also ranks second among the top 50 performing global companies in terms of hiring refugees. Approximately 400 refugees from Ukraine are employed solely in branches throughout Germany. The company understands diversity as a strength and a quality feature. **Thomas Schneider, Chief Human Resources Officer for Post & Parcel Germany**, stated: "Language is a key factor in integration. The language learning app has proven its worth in the company over the past two years and helps to better

integrate foreign colleagues. And good communication within the teams and with customers is a guarantee for high service quality."

The World Summit Awards (WSA) of the United Nations aim to promote the best digital solutions that are relevant for society. The award was launched in 2003 and aims to contribute to the United Nations' agenda of sustainable development goals by recognizing local digital content with societal impact and showcasing the wealth and diversity of innovative applications.

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You can find the press release for download, as well as further information, at group.dhl.com/pressemitteilungen

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DHL Group is the world's leading logistics provider. The company connects people and markets, enabling global trade. It pursues the strategic goals of being the first choice worldwide for customers, employees, and investors. To achieve this, DHL Group focuses on growth in its profitable core logistics businesses and accelerating digital transformation across all areas of the company. Through sustainable, entrepreneurial action and a commitment to society and the environment, the company makes a positive contribution to the world. DHL Group aims for net-zero emissions logistics by 2050.

The company brings together two strong brands: DHL offers comprehensive solutions in the areas of parcel shipping, express shipping, freight transport, supply chain management, and e-commerce; Deutsche Post is Europe's leading postal and parcel service provider in Germany. DHL Group employs approximately 594,000 employees in over 220 countries and territories worldwide. In 2023, the company generated a revenue of approximately 81.8 billion euros.

Press release



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