Press release



DHL Supply Chain appoints Andries Retief as new Chief Commercial Officer for EMEA Region

- Andries Retief to become the new CCO of DHL Supply Chain for the EMEA region starting September 1, 2024
- He brings extensive international experience and will focus on customer-centric supply chain strategies, developing 23 key markets and strengthening offerings for small and medium-sized enterprises

Bonn, September 02, 2024 – DHL Supply Chain, the world's leading contract logistics provider, has appointed Andries Retief as the new Chief Commercial Officer (CCO) for the EMEA region (Europe, Middle East, and Africa). Retief brings a wealth of experience to this role, having joined DHL Supply Chain in 2009 and served in various leadership positions across finance, transportation, operations, and country management in Africa, Europe, and Asia. Most recently, he led DHL Supply Chain in Southeast Asia, where he spearheaded the company's accelerated growth initiatives in multiple countries.

"I'm excited to bring my extensive market experience to the EMEA region," says Retief. "With the growth opportunities here, from multi-sector industries, strategic locations to rapid urbanization and increasing consumer demand, our customers rely on our solutions to simplify and scale their contract logistics operations."

An immediate key focus will be on the peak season, one of the biggest annual challenges for the logistics industry. Retief highlights, "We anticipate the peak period starting earlier this year where our E-Commerce & Omni-channel, Returns operations including Aftermarket business, serve in full gear. The primary focus will be ensuring scalable capacity for our customers through our network of warehouses, transportation, and value-added services to quickly accommodate fluctuating volumes. Our goal is to collaborate closely with our customers to develop sustainable supply chain strategies, through our Lead Logistics Partner offering, that allow businesses to confidently navigate the surge in demand during one of the most demanding times of the year." Retief also intends to focus on enhancing offerings for smaller web shops, with the DHL Fulfillment Network.

Retief will assume his new role on September 1, 2024, reporting directly to Hendrik Venter, CEO of DHL Supply Chain EMEA. He succeeds Leonard Aerts, who has moved to Monta Holding B.V. DHL Supply Chain has been partnering with Monta, a leading Dutch e-commerce fulfillment company, since October 2022.

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Press release



You can find the press release for download as well as further information at <u>group.dhl.com/press-releases</u>

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DHL – The logistics company for the world

DHL is the leading global brand in the logistics industry. Our DHL divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 395,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global sustainable trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, engineering, manufacturing & energy, auto-mobility and retail, DHL is decisively positioned as "The logistics company for the world".

DHL is part of DHL Group. The Group generated revenues of more than 81.8 billion euros in 2023. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. DHL Group aims to achieve net-zero emissions logistics by 2050.