Press release

DHL eCommerce opens state-of-the-art parcel hub in UK to support growth of online businesses

- UK is expected to reach a turnover in e-commerce of €207 billion in 2029[1], leading all European e-commerce markets
- New 25,000 m² hub features advanced automation with a handling capacity of over 1 million parcels per day
- Building awarded BREEAM 'Excellent' rating thanks to different environmental features

Bonn, London, February 27, 2025: DHL eCommerce, the e-commerce logistics specialist of DHL Group, is celebrating the opening of its newest parcel hub in the UK. The 25,000 m² facility, located south of Coventry Airport, will support the growth of domestic and international e-commerce for UK businesses, creating up to 600 local jobs and enabling the company to significantly expand its market share. The hub forms part of DHL eCommerce's €560m investment in the UK announced in 2022, aimed at increasing capacity and setting a new benchmark in parcel automation. The site also features a 48-door cross-dock facility and secure bonded storage as well as customs capabilities to support the expansion of international trade.

"More than any other European market, e-commerce in the UK is booming and is expected to reach a €207 billion turnover by 2029. With our latest addition to our network, we are significantly expanding our processing and sorting capacity, ensuring we are perfectly equipped to address our customers' needs and support their business growth. This is another important step in optimizing our UK network to provide our customers with reliable, affordable, and more sustainable parcel services," states Pablo Ciano, CEO of DHL eCommerce.

Developed with sustainability at the fore, the site has achieved BREEAM 'Excellent' status, thanks to features that minimize its environmental impact including 7,000m² of solar panels, LED lighting and landscaping to protect the area's natural biodiversity. DHL has also equipped the site with 120 EV charging points for both cars and LGVs.

[1] https://ecommercenews.eu/european-ecommerce-to-grow-45-in-5-years/

DHL Group
Charles-de-Gaulle-Str. 20
53113 Bonn
Germany

Phone +49 228 182-9944

Email pressestelle@dhl.com
X (Twitter) twitter.com/DHLglobal
Website dhl.com

Stuart Hill, CEO of DHL eCommerce UK, says: “As e-commerce continues to shape the way we live and work, this expansion will enable us to meet growing demand. The investment reflects our confidence in British business and our dedication to helping our customers thrive in the digital marketplace through innovation and best-in-class service delivery. By increasing our capacity with a state-of-the-art operation, we're creating long-term jobs, growth opportunities for our customers and a blueprint for more sustainable logistics.”

– End –

You can find the press release for download as well as further information on group.dhl.com/pressreleases

Media Contact:
DHL Group
Media Relations
David Stoeppler

Phone: +49 228 182-9944
E-mail: pressestelle@dhl.com

On the internet: group.dhl.com/press
Follow us at: twitter.com/DHLglobal

DHL – The logistics company for the world

DHL is the leading global brand in the logistics industry. Our DHL divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 395,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global sustainable trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, engineering, manufacturing & energy, auto-mobility and retail, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of DHL Group. The Group generated revenues of more than 81.8 billion euros in 2023. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. DHL Group aims to achieve net-zero emissions logistics by 2050.