

## **DHL Group and UN IOM forge global partnership to enhance humanitarian logistics**

- Signed agreement establishes legal framework for coordination on humanitarian projects across multiple regions
- DHL's GoHelp Program to scale disaster preparedness and relief efforts, enhancing aid delivery and community resilience

**Bonn, February 26, 2025** – DHL Group, the world's leading logistics company, and the International Organization for Migration (IOM) announced the signing of a new global partnership agreement that will mark a milestone in DHL Group and IOM's ongoing collective efforts to enhance humanitarian logistics and lifesaving aid projects worldwide.

The collaboration between DHL and IOM encompasses initiatives across various regions, with projects in Kenya, Lebanon, Sudan, and Türkiye, as well as capacity-building programs planned for Greece and Panama. The new agreement establishes a formal legal framework for collaboration, minimizing potential hurdles and enabling seamless coordination on various projects.

"This partnership strengthens our commitment to humanitarian logistics, improving our capacity to coordinate and manage responses, ensuring critical aid reaches those in need," said Mayyada Ansari, Global Head of GoHelp – Disaster Preparedness & Response. "Building on the success of the IOM and DHL GoHelp pilot project in Kenya, we aim to scale disaster preparedness and relief efforts globally, supporting communities and strengthening resilience."

"Our partnership with DHL exemplifies our shared dedication to supporting those in need during times of crisis," said Catalina Devandas, IOM Director General Representative and Senior Director for Partnerships, Advocacy, and Communications. "By combining our expertise, we can enhance efficiency and expand our impact, ensuring more effective support for people in crisis. We look forward to the opportunities that lie ahead for our continued collaboration."

One example of that collaboration came in 2024, when flooding in Kenya displaced thousands, and jeopardized clean water access. In response, DHL GoHelp, with its efficient coordination, ensured that 1,000 donated water filters from the U.S. reached Kenya. These filters, essential for providing clean water, helped thousands of flood-affected individuals who lacked access to safe drinking water. Through pro bono logistics expertise, DHL GoHelp coordinated the project, while their Disaster Response Team in Kenya assisted in assembling and distributing the filter kits to affected communities.

This initiative underscores GoHelp's strong commitment to humanitarian aid and their dedication to supporting disaster-affected communities.

DHL's GoHelp program focuses on disaster management, providing logistics expertise and support to communities affected by natural disasters. Through GoHelp, the Group collaborates with various humanitarian organizations to improve emergency response capabilities and build resilience in vulnerable regions.

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You can find the press release for download as well as further information on [group.dhl.com/pressreleases](https://group.dhl.com/pressreleases)

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DHL Group is home to two strong brands: DHL offers a comprehensive range parcel, express, freight transport and supply chain management services as well as e-commerce logistics solutions. Deutsche Post is the largest postal service provider in Europe and the market leader in the German mail market. DHL Group employs approximately 594,000 people in over 220 countries and territories worldwide. The Group generated revenues of approximately 81.8 billion Euros in 2023.

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