Press release

DHL Express opens new service center in Cologne

- €40 million investment increases capacity and efficiency and strengthens network in North Rhine-Westphalia

Bonn/Cologne, October 9, 2026: DHL Express Germany has officially opened a new service center in Cologne-Marsdorf. The site, covering more than 20,000 m² at Toyota-Allee 28, offers around 5,500 m² of operational and office space. With an investment of €40 million, DHL Express is sending a strong signal of its commitment to the future of its German network and the economic development of the Cologne region.

“With our new facility in Cologne, we are investing not only in buildings and technology, but also in the future of our customers, our employees and our network,” said Mustafa Tonguç, CEO DHL Express Germany. “The new station combines efficiency, state-of-the-art security standards and sustainability. This will enable us to connect the Cologne region even more effectively with international markets and support the growth of our customers. At the same time, we are creating a modern working environment for our employees.”

The new facility features three PUD (“Pick-up and Delivery”) fingers with 78 gates for direct loading and unloading, as well as an additional 35 gates in the hall area. At the heart of the site is a modern sorting system with a capacity of up to 6,000 shipments per hour. This enables domestic and international express shipments to be processed even faster and more efficiently.

With the new facility, DHL Express is significantly expanding its capacity in the region while also optimizing operational processes. Shorter processing times and new technologies provide businesses and private customers with an even more efficient connection to the global DHL Express network. The facility’s service area extends from Pulheim in the north to Dahlem in the Eifel region in the south, and from Bergneustadt in the east to Aachen in the west.

The new facility is also setting standards in sustainability. A modern heat pump provides energy-efficient heating and cooling for the building. A photovoltaic system with a capacity of up to 350 kWp supports the facility’s own supply of renewable energy. The sustainability concept is complemented by a green roof and energy-efficient ventilation and building technology.

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To support the further electrification of the delivery fleet, 78 charging points for electric vehicles have been installed at the PUD fingers. In addition, a separate parking area provides a further 30 electrified parking spaces for e-vans. Charging facilities have also been provided for employees.

Around 250 employees will benefit from modern working conditions at the new site, including ergonomically equipped office and operational workstations as well as modern staff facilities. In addition, the new DHL Express station meets the requirements of the Transported Asset Protection Association (TAPA) and has achieved the highest security level under the internationally recognized TAPA Class A certification.

With the opening of the Cologne-Marsdorf facility, DHL Express is strengthening its position as a leading provider of international express services and creating the conditions for further growth in one of Germany's economically strongest regions.

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You can find the press release for download as well as further information on group.dhl.com/pressreleases

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trade flows. With specialized solutions for growth markets and industries including technology, life sciences and healthcare, engineering, manufacturing & energy, auto-mobility and retail, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of DHL Group. The Group generated revenues of approximately 82.9 billion euros in 2025. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. DHL Group aims to achieve net-zero emissions logistics by 2050.