



## Press release

### **DHL Express recognized for world-class security standards: Treviso Service Center in Italy celebrates TAPA FSR certification**

- Strengthens the world's most TAPA-certified logistics network, reaffirming DHL Express as global leader in supply chain security
- Treviso contributes to DHL Express surpassing the 500-facility milestone in TAPA certifications worldwide
- Part of global €250 million investment in world-class security infrastructure by DHL Express
- Recognized for meeting globally established TAPA FSR security standards

**Treviso (Italy), February 3, 2026:** DHL Express has announced that its Service Center in Treviso (Italy) has officially been certified according to the Transported Asset Protection Association's (TAPA) Facility Security Requirements (FSR). As the world's most TAPA-certified logistics provider, DHL Express continues to set the benchmark for world-class supply chain protection. The certification of Treviso strengthens a network that has already exceeded 500 TAPA-certified facilities globally, supported by a worldwide €250 million investment in advanced, industry-leading security technologies and processes. This achievement not only affirms DHL Express as the global leader in secure logistics but also highlights Treviso's strategic contribution to the company's security excellence.

TAPA (Transported Asset Protection Association) certification is a comprehensive process of membership, verification, and auditing designed to ensure the security of high-value goods throughout the supply chain. It is based on rigorous standards such as FSR (Facility Security Requirements) and TSR (Transport Security Requirements), which can be achieved through independent audits or, for Level 3 (basic), via self-certification by a registered Authorized Auditor (AA), followed by submission of documentation to TAPA for validation and issuance of a certificate typically valid for three years. The Security Requirements established by the Association are recognized worldwide as industry benchmarks, making TAPA certification an essential mark of excellence for customers seeking the highest levels of reliability and protection.

**Adrian Whelan, SVP Global Security at DHL Express**, said: "Our certification in Treviso is another important step in fortifying the global security landscape of DHL Express, now that we have achieved the 500th TAPA certification worldwide. TAPA FSR is one of the most respected standards in our industry, and achieving this level reflects the dedication of our teams and our commitment to providing customers with the most secure and resilient supply chain services worldwide."



**Nazzarena Franco, CEO at DHL Express Italy**, said: “Strengthening security standards in strategic service centers such as Treviso is essential not only to ensure the highest level of protection for our customers’ shipments, but also because security is a core asset of the business-enabling role we play for all our customers. Reliable and certified security processes are fundamental to supporting the competitiveness of every industry we serve, and they are particularly crucial for the high-value sectors that represent the excellence of Made in Italy — including fashion, pharmaceuticals, luxury, and high-tech manufacturing. These industries rely on trusted, resilient, and world-class logistics partners to compete globally and fully leverage international markets.”

**Thorsten Neumann, CEO at TAPA EMEA**, added: “On behalf of TAPA EMEA, I want to send my biggest congratulations to DHL Express and your global security team for achieving your TAPA FSR certification in Treviso. This is an amazing achievement - and, for me, it is the best example of what DHL stands for in terms of security, resilience, and delivering as promised for your customers. I hope you are all as proud of your achievements as we are of your commitment to being TAPA-certified. I wish you a great celebration at your facility in Treviso – and thank you all for reminding us once again that when it comes to best-in-class security, DHL Express is totally TAPARIZED!”

The Treviso facility is one of DHL Express Italy’s most advanced and strategically important logistics sites, designed to strengthen export capacity for the highly competitive North-East region. Connected directly to the Venice Gateway and onward to the global hubs in Leipzig and Milan Malpensa, it provides businesses with access to over 220 international destinations and supports faster, more reliable logistics flows. The 30,000 m<sup>2</sup> site unifies commercial operations, a major part of the national Customer Service, and operational teams, enabling higher efficiency, reduced transit times, and improved service continuity for more than 500 employees working on-site. Equipped with a 6,000-pieces-per-hour sorter and built according to DHL’s carbon neutral building guidelines—including a 700 kW solar installation, energy-storage systems, and 67 EV charging stations—the facility also serves as a national benchmark for sustainable logistics infrastructure. Overall, Treviso operates as both an export accelerator and a strategic reference point for regional industry, reinforcing DHL’s broader European network expansion and long-term growth strategy.

The TAPA FSR certification is a central element of the broader security strategy of DHL Express. As global supply chains become increasingly complex, certified operations ensure consistent protection, risk mitigation, and resilience across the entire DHL network. Italy already counts 21 TAPA FSR 2023 A-certified facilities — including the Malpensa Hub — with Venice Gateway scheduled for certification by the end of January. The Treviso facility’s certification marks another step toward expanding a secure



infrastructure that enables customers to rely on DHL Express for the highest standards of safety and operational integrity.

The achievement of the TAPA FSR certification was formally celebrated on February 3 during the “Securing the Future” event hosted at the Treviso facility. The event brought together security managers from major Italian customer companies for a dedicated panel discussion focused on best practices and the increasing strategic relevance of security in modern supply chains. This exchange further reinforced the shared commitment between DHL Express and its customers to promoting resilient, transparent, and high-standard logistics ecosystems.

The Treviso facility was also recently recognized by the Italian-German Chamber of Commerce (AHK) with the “Investimenti Grandi Imprese” award, assigned to DHL Express Italy for its continued investment in innovative, sustainable, and future-ready logistics infrastructure. This recognition further underscores the site’s strategic role within both the national and European logistics landscape.

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DHL is part of DHL Group. The Group generated revenues of approximately 84.2 billion euros in 2024. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. DHL Group aims to achieve net-zero emissions logistics by 2050.